

Item 24-0568: Demerit Point Violation Appearance - Walmart
Item 24-0647: Demerit Point Violation Appearance - Oneida BP
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Item 24-0646: Demerit Point Violation Appearance - Courtyard Marriott
Safety and Licensing Committee
Wed, May 22, 2024 5:30PM

Alderson Chris Croatt (District 14) 01:07

Okay, moving into our public hearings appearances. We have a number of appearances. Five of them listed on our agenda tonight. They are all for demerit point violation appearances requirement to attend this meeting. Basically, this is pretty straightforward. If you're on this list, we'll call you up. Please give your name and address for the record, and what we are asking you to provide is an explanation of your efforts on addressing the—or rectifying the issues that caused the demerit point violations.

Alderson Chris Croatt (District 14) 01:42

So, first on the agenda in the under the appearances is the demerit point violation appearance for Walmart. Is—are you Jason? Okay. Welcome, Jason. If you could just give your name and address for the record, please. **[Jason says something off microphone.]** Let's—personal address please. **[Jason says something off microphone.]** Okay, and the business address is 3701 East Calumet. Thank you. Go ahead. You—please use the microphone if you could, so we can capture the vid—for the video. Okay, thank you. Thank you, Alex.

Jason K. (E Calumet Walmart) 02:20

Is it ready? So yeah, this is my first violation in any store I've ran. So, I took a pretty serious. First thing, we changed our register prompt. So, it was a training issue with this cashier. So obviously, she got a little nervous, she hit the wrong button and didn't know how to back it up. So, it was a training issue, which we corrected on site. After that, we held her accountable to the highest level other than termination, and then we went back and retrained all the cashiers, and anybody with outline registers that had the possibility of selling alcohol. We actually—even though it's not corporate policy to—we're supposed to ID anybody under 40, that appears under 40, I just ID anybody with alcohol now. I'm just going back to the way it was so we don't have the risk of having another sale.

Jason K. (E Calumet Walmart) 03:07

Since the since the violation, we've had numerous meetings with all store associates, anybody runs a register, management team leads. And that's pretty much—I mean, I've called pretty much everybody on it. So, I think everybody's very, very clear if they see alcohol come in ID, and if you get nervous or somebody's, whatever, just stop the sale. So, all my team leads up front are very, very well aware of alcohol coming to kind of stop and keep an eye out. So that's pretty much what I've done.

Alderson Chris Croatt (District 14) 03:38

Okay, well, thank you for coming, and that's exactly what we wanted to hear was what efforts were being done to address the violation that occurred—

Jason K. (E Calumet Walmart) 03:46

And I've been in contact with our home office like every other day for this violation. So, they're aware of it.

Alderson Chris Croatt (District 14) 03:50

Okay. Anything from legal or APD on this? Okay. All right. Thanks.

Jason K. (E Calumet Walmart) 03:56

Thanks.

Alderson Chris Croatt (District 14) 03:56

Thanks again. Okay. Anything from committee members? Alder Fenton. Go ahead.

Alderson Denise Fenton (District 6) 04:01

Thank you, Chair. Um, can we just refresh my memory? This violation was scheduled on our meeting two weeks ago, correct? Was there a reason that the appearance wasn't made then?

Alderson William Siebers (District 1) 04:19

He asked to be excused.

Alderson Chris Croatt (District 14) 04:21

Clerk Lynch, which microphone do you have? District 2? Go ahead.

Clerk Kami Lynch 04:25

[Mr. K.] who just appeared before us, he was unable, he was out of town, so he could not make that last meeting. And he did call and request it to be rescheduled to this one.

Alderson Denise Fenton (District 6) 04:36

Thank you so much. That was what I thought, but I wanted to confirm.

Alderson Chris Croatt (District 14) 04:39

Okay. Thanks.

Alderson Chris Croatt (District 14) 04:41

Okay. Moving on to the demerit point violation appearance for the Oneida BP. Is there a representative from the Oneida BP here? No? Okay. Sorry, I lost my agenda here.

Alderson Chris Croatt (District 14) 04:59

Okay. Moving on to 24-0648 is the demerit point violation appearance from Quinto Sol. Is there anyone here for from Quinto Sol? Thank you. Microphone and just name and address for the record and similar to what you heard. Yeah.

Hector M. (Quinto Sol) 05:19

[Gives address but his words are not picked up well by the microphone.]

Alderson Chris Croatt (District 14) 05:19

If you could just step up. Yeah, there you go.

Hector M. (Quinto Sol) 05:22

[XXXXX] Appleton, Wisconsin.

Hector M. (Quinto Sol) 05:24

And then this was just like didn't we display the license, but they were doing remodels and kind of just lost track of it. But it's displayed now. We make sure the display the license on....

Aldersonperson Chris Croatt (District 14) 05:24

Thank you.

Aldersonperson Chris Croatt (District 14) 05:36

Okay, yep, this one's a little bit different than the first one. The first one was serving to a minor. This one is just lack of license on display or no license, and no licensed operator, correct, Attorney Buruin? District seven is on.

Zak Buruin (Assistant City Attorney) 05:52

It was for not having a licensed operator on the premises. There was reference to the—in the narrative that I have, there was reference to the license not being displayed. But the citation itself is for not having a licensed operator on the premises.

Hector M. (Quinto Sol) 06:04

And we did hire new managers stuff they can—they got them stuff—what is it? Training stuff. And didn't know that I was the manager on the spot.

Aldersonperson Chris Croatt (District 14) 06:12

Okay.

Hector M. (Quinto Sol) 06:13

...license.

Aldersonperson Chris Croatt (District 14) 06:13

Yeah. So, there's actually two things listed on the memo. It's the no license operator and failure to display the license. So, it sounds like you took care of the one for sure. And the no licensed operator, you you've addressed that?

Hector M. (Quinto Sol) 06:26

Yes.

Aldersonperson Chris Croatt (District 14) 06:26

Okay. All right. Any questions from committee members? Anything from staff? Anything else? Attorney's Office? Okay. All right. Thank you.

Hector M. (Quinto Sol) 06:36

Thank you.

Aldersonperson Chris Croatt (District 14) 06:36

Appreciate you coming.

Aldersonperson Chris Croatt (District 14) 06:38

Okay. 24-0649 is a demerit point violation appearance from SG Petroleums. Is there a representative here from SG Petroleums? Doesn't look like it. This one was also for a no licensed operator violation, correct? Attorney Buruin or Clerk Lynch? That's what the memo says.

Zak Buruin (Assistant City Attorney) 07:08

That is correct.

Aldersperson Chris Croatt (District 14) 07:08

Okay. All right. Since there's no one here, we'll move on.

Aldersperson Chris Croatt (District 14) 07:13

24-0646 is a demerit point violation appearance for Courtyard by Marriott. Representative from Marriott is here. Thank you for coming.

Dan W. (Courtyard By Marriott) 07:23

Thank you. My name is Dan Walker. My address is [XXXXXX] Appleton, Wisconsin 54914.

Aldersperson Chris Croatt (District 14) 07:31

Thank you. Okay. And your violation was sales to a minor. What have you done to rectify that going forward?

Dan W. (Courtyard By Marriott) 07:38

So, with the employee, we had a—I'm the manager of that department, so I had a one on one sat down with him and the GM. He was written up for the affair. He also received a ticket for it. And then we have a training model video setup, where if this was to happen, we would we result to that video. So, he's completed that training on the video already. And then we also had a all-staff meeting because we have two sides of our POS, one by the bar or by the front desk as well. So, on my team had a our own meeting, and then we had one with the GM and everybody on the registers at the front desk as well.

Aldersperson Chris Croatt (District 14) 08:19

Okay, great. Thank you. Anything from police department or from the attorney's office? Any Attorney Buruin? No? Okay. Anything from committee members? Seeing none. Okay. Thank you.

Dan W. (Courtyard By Marriott) 08:32

Thank you.

Aldersperson Chris Croatt (District 14) 08:32

Thanks for coming. Okay, that concludes our scheduled public appearances.

Aldersperson Chris Croatt (District 14) 08:37

Moving into our action items.

Aldersperson Denise Fenton (District 6) 08:39

Chair.

Aldersperson Chris Croatt (District 14) 08:40

Yes?

Aldersperson Denise Fenton (District 6) 08:40

I'd like to move to approve the balance of the agenda.

Alderson Chris Croatt (District 14) 08:44

Okay. The balance does include a number of applications, and it also includes further down the list the—I thought there was—oh, the only one that I had circled was the cigarette tobacco and vapor product license renewal. So, okay, there's a motion to approve the balance of the agenda. Is there a second? Okay, motion and a second. Are there any that anyone would like to separate out? Seeing none. Alder Wolff. 12? Go ahead.

Alderson Nate Wolff (District 12) 09:18

Thank you chair. The two weeks ago, we this committee held the demerit point violations for the people that didn't show up. I'm just curious if the intention is to do that again. I think that it's important for them to come to these meetings.

Alderson Chris Croatt (District 14) 09:36

Okay, thank you for asking. Clerk Lynch, would you like to comment?

Clerk Kami Lynch 09:41

It's my understanding that they weren't held. The violation appearances for those that did not show up were not held. They just did not show up. The only one that was acted to be held was the Walmart appearan—

Alderson Chris Croatt (District 14) 09:52

Okay.

Clerk Kami Lynch 09:52

Appearance due to the schedule conflict.

Alderson Chris Croatt (District 14) 09:56

I know we've I know we've briefly discussed this, you know when they don't appear. Is there anything that gets sent out post-meeting to inform them of non-appearance or anything? Is there anything like that, Attorney Buruin, that takes place? Or does this just end?

Zak Buruin (Assistant City Attorney) 10:11

Not that I'm aware of. I know there has been some discussion of looking into ways to address the non-appearance. It's not something I've had the opportunity to do any deeper dive into since the last time we were here. I do apologize for that. But we are still looking at ways to deal with that, but for the time being nothing additional coming.

Alderson Chris Croatt (District 14) 10:29

Okay. All right.

Zak Buruin (Assistant City Attorney) 10:31

And with respect to these, neither of these were sale to minors, so I was gonna say something that doesn't actually apply, so...