

## Item 23-0824: Fire Department Service Agreement for Gold Cross Ambulance

### Safety and Licensing Committee

Wed, Aug 09, 2023 5:30PM

#### **Aldersperson Chris Croatt (District 14) 10:11**

Okay, moving on to 23-0824 is the fire department service agreement for gold cross ambulance, which we have had before us once before, went to Council, and it was referred back by Aldersperson Siebers. I will turn it over to Aldersperson Siebers, for comments on the refer back.

#### **Aldersperson William Siebers (District 1) 10:28**

Thank you, chair. The reason I referred it back was after we took our vote on committee, I learned something about our paramedics. And I just felt that we needed to get some kind of—or I needed to least get some kind of comfort in knowing that the situation as it now exists in regards to our paramedics is not going to be the same situation a year from now.

#### **Aldersperson William Siebers (District 1) 11:12**

And here's the situation that that I learned. And I'll blame it on the chief because, you know. I asked the chief, you know, if we had paramedics on every fire truck, and his statement was that we don't at this time, but he had hoped that we would sometime next year. And I go, okay, well, hopefully, we have a paramedic on the fire truck, because the firetruck is the first to respond. Then I find out that our paramedics that we do have cannot do what they're trained to do because we don't have a plan filed with the state. Could the chief explain that?

#### **Aldersperson Chris Croatt (District 14) 12:08**

Sure. Chief What microphone you have? District four? Okay.

#### **Fire Chief Jeremy Hansen 12:14**

Thank you, chair. I believe it was around 2018 20—early 2019, when myself and Deputy Chief Weyers approach Gold Cross and asked if we could have our current paramedics operate at the paramedic level within the city of Appleton mostly because we already have our paramedics that are on the police department—the Thames medics—that are operating as a paramedic on the police department, but they can't operate as a paramedic when they're on the fire department, which is kind of weird, right?

#### **Fire Chief Jeremy Hansen 12:48**

We had some discussion on that between Gold Cross and the Fire department, and I would have to go back and check emails, but we were told that there was no interest in allowing our current paramedics to operate at the paramedic level. I believe that was somewhere around probably fall of '19, early 2020. But I would have to confirm that day.

#### **Fire Chief Jeremy Hansen 13:18**

So right now, our paramedics do not operate at that paramedic level. There are some specialized pieces of equipment that we don't have so it's not like we can turn that switch tomorrow and do that. We do have a plan in place to move forward so that our paramedics will be operating at that level. It's part of our 2021-2025 strategic plan.

**Fire Chief Jeremy Hansen 13:38**

Through the state of Wisconsin, we have to submit what's called an operations plan. Any service that provides medical care has to have an operations plan on file at the state. Once we do that, and the state approves it, then—you know and we have all the equipment and everything, then we can operate at a paramedic level.

**Alderman Chris Croatt (District 14) 14:01**

Go ahead.

**Alderman William Siebers (District 1) 14:03**

You talk about equipment, which we don't have. Are you going to have that equipment come June-July of next year?

**Fire Chief Jeremy Hansen 14:17**

I'll defer to members of this committee and the remainder of the Council because the budget—we are in process with the budget and there are budget items that the fire department is requesting that would aid us in doing that. I believe there's a supplement for about \$130,000 worth of stuff. On top of that we have a grant that we should find out, I'm guessing by the end of this month whether we get that grant, and that would fund the cardiac monitors.

**Alderman William Siebers (District 1) 14:46**

Okay, so if you got that grant, we'd have the equipment?

**Fire Chief Jeremy Hansen 14:50**

The cardiac monitor grant along with the supplemental request for items for 2024 budget. Yes. Those would be—we'd need both of those.

**Alderman William Siebers (District 1) 15:01**

Okay, and you have made this known to the mayor that you really need this to be able to have your paramedics?

**Fire Chief Jeremy Hansen 15:10**

Yes. We've been, we've been working through that for years.

**Alderman William Siebers (District 1) 15:13**

Okay. And the other thing—and then this is really important because paramedics are really important. If they weren't important, you know, you wouldn't be training your men and your firefighters to be paramedics that Gold Cross wouldn't have paramedics you know, in the ambulance. So, it's very important that that we do have paramedics. I just like to get some assurances from Gold Cross if I may, in regards to are you definitely going to have a paramedic on that ambulance when that ambulance arrives?

**Alderman Chris Croatt (District 14) 15:59**

So, come. Yes, please come up. You're Mr. Romensko, correct?

**Nick Romensko (Gold Cross Representative) 16:04**

Yeah. Nick Romensko.

**Alderman Chris Croatt (District 14) 16:05**

So just one second. So, Chief, I think I asked this question at the previous meeting. Does the agreement ensure a paramedic and an EMT on every call? And I know you're gonna you're gonna address that.

**Fire Chief Jeremy Hansen 16:18**

Yeah. The agreement, as stated in the agreement says that there'll be a minimum of one paramedic and one EMT on medical calls that are C, D, and E, which would be the higher acuity calls.

**Aldersonperson Chris Croatt (District 14) 16:31**

Important clarification, though.

**Fire Chief Jeremy Hansen 16:32**

Yeah, we had we had a fairly lengthy discussion on that because the standard of care within Wisconsin is two paramedics on an ambulance for those types of calls. But with our in depth conversation, and the idea that the Fire Department is moving towards Paramedic in the next few months—you know, call it a year—I feel a little more comfortable not having two paramedics on every ambulance. But until we become a paramedic level service as a fire department, it does bring me some reservations.

**Aldersonperson Chris Croatt (District 14) 17:06**

Okay, Mr. Romanesko. Go ahead.

**Nick Romanesko (Gold Cross Representative) 17:08**

[Mr. Romanesko spoke for about a minute and a half, but his words were not picked up by a microphone.]

**Aldersonperson Chris Croatt (District 14) 18:26**

Aldersonperson Siebers, go ahead.

**Aldersonperson William Siebers (District 1) 18:29**

I hope I'm wrong on this. I need you to tell me I'm wrong. Ambulances in the city of Appleton, okay—just focusing on those. Is every one of those ambulances have a paramedic? It's not a situation in which we have an ambulance that has two EMTs but then you have this this driver that's a paramedic and you—do you then define. If you had—let's say you did have two EMTs on an ambulance, would you then—and we had the—what do you call the roving?

**Aldersonperson Chris Croatt (District 14) 19:17**

The rapid response?

**Aldersonperson William Siebers (District 1) 19:19**

You know that'd be—that person was on duty would that person then be considered part of that team then?

[Mr. Romanesko said something off microphone.]

**Aldersonperson William Siebers (District 1) 19:31**

But there's potential for that?

**Aldersonperson William Siebers (District 1) 19:42**

Yeah. I just I just want to say that that while I do have some discomfort, you know, you do provide a good service, but just like the fire department and just like anything else, you're not perfect. And so, you know, we need to work together—the city and Gold Cross—so we can do a better job, though we're doing a very good job already.

[Mr. Romenesko said something off microphone.]

**Alderson William Siebers (District 1) 20:33**

One more thing. I'd like to make an amendment to this agreement. And then if I can—

**Alderson Chris Croatt (District 14) 20:42**

We need a motion to put it on the table first. So, I'll make a motion to reaffirm approval of the agreement.

**Alderson William Siebers (District 1) 20:49**

I'll second.

**Alderson Chris Croatt (District 14) 20:50**

Okay. Now go ahead with an amendment.

**Alderson William Siebers (District 1) 20:52**

I'd like to make an amendment that that in a period of one year, the Gold Cross and the Fire Department will report back to the Safety and Licensing committee. That's not in there I don't think.

**Alderson Chris Croatt (District 14) 21:18**

I believe there is a reporting component—

**Alderson William Siebers (District 1) 21:20**

There is a reporting component—

**Alderson Chris Croatt (District 14) 21:22**

I'm looking for it now.

**Alderson William Siebers (District 1) 21:25**

—but I don't think it included us.

**Alderson Chris Croatt (District 14) 21:27**

Okay.

**Fire Chief Jeremy Hansen 21:27**

True. In the agreement—and I can probably find it fairly quickly—there is some discussion about providing an annual report. But I believe, to the best of my knowledge, it's city leadership and hospital leadership, along with members of the leadership team from Gold Cross. But if you would prefer that we do an annual presentation here we certainly can. We can certainly do that.

**Alderson Chris Croatt (District 14) 21:54**

Okay, so we don't have a second on the amendment, but reclar—based on that, you want to re clarify your amendment? It's section three underneath operational plan and reports. Actually, under subsection—it's three under Section C of operational plan and reports, where it talks about quarterly basis, senior leadership, gold cross and AFD will meet and review response times, patient care metrics, and on an annual basis, the parties including senior—city, senior leadership and hospital representatives, shall meet and review response times and patient care metrics.

**Alderson William Siebers (District 1) 22:30**

Okay, so how are we going to do this?

**Alderson Chris Croatt (District 14) 22:32**

You'd have to add language about reporting out to this committee basically.

**Alderson William Siebers (District 1) 22:38**

In addition, Gold Cross and APD—not APD, Appleton Fire Department will report their findings on an annual basis.

**Alderson Chris Croatt (District 14) 23:02**

Okay, there is another section. Is there a second to the amendment?

**Alderson Katie Van Zeeland (District 5) 23:08**

I'll second.

**Alderson Chris Croatt (District 14) 23:09**

Okay. Okay. Alderson van Zeeland, go ahead. You were wanting to comment?

**Alderson Katie Van Zeeland (District 5) 23:14**

Yeah. Well, I had another question. But I'll start with this. I had asked if this committee would be privy to the information in this reporting, and I believe the answer was that it would be made available at the request of the chair of the committee at any point. So, I support the amendment, but I think that we also have some leeway there where we could request it earlier if we feel that there's an issue or if we decided to change the increment. I don't think we would have to—just ask the city attorney. If we wanted that to be six months at some point, we don't have to amend the agreement. Correct?

**Zak Buruin (Assistant City Attorney) 24:03**

With the reporting being there and available to city leadership, I think it could be requested. I don't see that the amendment inhibits that. It does make it more straightforward. But I don't see any reason why that information wouldn't be available to the committee.

**Alderson Katie Van Zeeland (District 5) 24:22**

I just wouldn't want to get to six months and have us say "We would like to see this information." And then we hear "Well your contract says you get it annually."

**Zak Buruin (Assistant City Attorney) 24:31**

It's it is a quarterly basis being reported. So, if that information is being reported to senior city leadership, I don't see why anything in the contract would prevent the city from sharing that internally.

**Alderson William Siebers (District 1) 24:52**

Mr. Chair. Or, chair. Could I could I just—could I change the amendment to six months—every six months.

**Alderson Chris Croatt (District 14) 24:59**

Well, let's withdraw the original and clean—make that clean.

Wed, Aug 09, 2023

**Alderson Katie Van Zeeland (District 5) 25:02**

I'll withdraw my second.

**Alderson William Siebers (District 1) 25:03**

Okay.

**Alderson Chris Croatt (District 14) 25:03**

Okay. So, there's no amendment on the table.

**Alderson William Siebers (District 1) 25:05**

Mr. Chair, I would like to amend the service agreement that Gold Cross and Appleton Fire Department working together will report their findings to us every six months.

**Alderson Chris Croatt (District 14) 25:22**

Okay, to us being the Safety and Licensing committee?

**Alderson William Siebers (District 1) 25:24**

Safety and Licensing committee.

**Alderson Chris Croatt (District 14) 25:25**

And we would put it on our agenda, six months—at six-month intervals, and it would be listed as information update from the fire chief.

**Alderson William Siebers (District 1) 25:38**

And Gold Cross. Because they're work—when you do your report, you're working together, aren't you?

**Alderson Chris Croatt (District 14) 25:43**

Oh, it's—if it's listed on the agenda, you're certainly welcome to attend and participate. But is that—

**Alderson Nate Wolff (District 12) 25:50**

Encouraged really

**Alderson Chris Croatt (District 14) 25:52**

—clear, everybody?

**Unknown Person 25:54**

Yes.

**Alderson Chris Croatt (District 14) 25:55**

Okay. Chief Hansen, you're shaking your head. You're okay with that, the frequency? Okay. All right. Is there a second? I'm sorry.

**Alderson Alex Schultz (District 9) 26:06**

Second.

**Alderson Katie Van Zeeland (District 5) 26:06**

I'll second for discussion.

**Alderson Chris Croatt (District 14) 26:08**

We have a motion and a second on the six-month reporting addition to the agreement. We're not striking anything in the agreement. Okay. Just want to make sure everybody's clear. Alderson Wolff.

**Alderson Nate Wolff (District 12) 26:21**

My question is for you, Mr. Romenesko. Are you okay with that?

**Alderson Nate Wolff (District 12) 26:35**

And you're good with that as well?

**[My impression was that Mr. Romenesko indicated that he was okay with it.]**

**Alderson Chris Croatt (District 14) 26:39**

And Alderson van Zeeland's comment earlier about the chair being able to request updates, or I could put something on the agenda relative to this, at any point, really. So, I think we're okay. But I like the fact that we're formalizing a formal report into the agreement. Anything you want to add?

**Alderson Katie Van Zeeland (District 5) 26:59**

I would just add, since the contract does say that they are reporting quarterly, I think what I see that as an opportunity for is to say that, you know, at the call of the committee, they would appear to—or at least the information in that report would be presented to us on a quarter—and at least an annual basis, if not a quarterly basis, just keeping it in line with when the reporting happens. So that way, if something does occur, you know, we have the ability to ask for the report in that the city is already receiving to be presented.

**Alderson Chris Croatt (District 14) 27:41**

Okay. Alderson Siebers?

**Alderson William Siebers (District 1) 27:45**

I really would like to have something formal and definite that it's, you know—it's not just up to one person to call because I've been here long enough to know that things get put on back burners, back burners, back burners, and then all of a sudden, we find ourselves in a lot of problems, with a lot of problems. And as an alderperson, and I'm sure I share this with everybody, we have a responsibility to our constituents. And I don't want to miss an opportunity to ask Mr. Romenesko questions or our Chief questions.

**Alderson Chris Croatt (District 14) 28:30**

Alderson van Zeeland?

**Alderson Katie Van Zeeland (District 5) 28:31**

I'll just add that after that explanation, I think that makes a little more sense. I always have to remind myself that Alder Siebers has more experience. I've never had a chair that didn't want to call for information to come in front of the committee, but I think that that seems reasonable.

**Alderson Chris Croatt (District 14) 28:47**

Right.

**Alderson Katie Van Zeeland (District 5) 28:48**

Thank you.

**Alderman Chris Croatt (District 14) 28:49**

All right. Thank you. I have no opposition to formalizing it in the agreement. And if we need to possibly looking at it at a shorter frequency or quarterly, possibly. But so, the amendment on the table is a six-month interval. Do we have clarity to the amendment or the action item? Or do you need it restated? Did you read what you have? Clerk Lynch? Okay, which mic do you have? Clerk Lynch?

**Zak Buruin (Assistant City Attorney) 29:23**

I can read it. Director one. Amendment to Section C 3 additional language to include, "in addition, Gold Cross and the Fire Department will report findings of the agreement to the safety and licensing committee every six months."

**Alderman Chris Croatt (District 14) 29:41**

Committee members all okay with the language? All right, any other comments on the amendment to add that language into the agreement, just on the amendment? Seeing no hands, we'll vote on the amendment. All those in favor of the amendment signify by saying aye. Aye. All opposed? Abstentions? Five, zero The amendment is passed.

**Alderman Chris Croatt (District 14) 30:01**

So now we're to the agreement with the amendment included with the six-month reporting to Safety and Licensing. Alderman van Zeeland.

**Alderman Katie Van Zeeland (District 5) 30:09**

Thank you, Chair. I just wanted to clarify. So, the issue with the paramedics from the fire department not being able to operate as a paramedic is strictly statutory. It's nothing in the agreement with the ambulance company.

**Fire Chief Jeremy Hansen 30:29**

Correct. It's not actually statutory, I guess. In a weird sort of way it's up to the fire department to have all the equipment needed to operate at the paramedic level.

**Alderman Katie Van Zeeland (District 5) 30:40**

Sure.

**Fire Chief Jeremy Hansen 30:41**

We just—in the past, we've haven't had that support to move to that level. But there is, there is a way that the fire department can do that without being supported by other outside entities.

**Alderman Katie Van Zeeland (District 5) 30:54**

And is—I I, forgive me, but I'm trying to go try to go back through this as quickly as possible. I thought that I had recalled that there was something in the contract that prohibited certain actions by the Fire Department moving towards...?

**Fire Chief Jeremy Hansen 31:12**

Yes, I believe it's on the first page, it's that the city will not obtain a paramedic transport ambulance.

**Alderman Katie Van Zeeland (District 5) 31:21**

Okay. So, it's just the ambulance that's—okay. I just wanted to make sure there was nothing in the contract that was prohibiting us from once we're ready to move forward with that. Yeah, yeah. So that's great. Thank you.

**Alderson Chris Croatt (District 14) 31:38**

Alderson Schultz.

**Alderson Alex Schultz (District 9) 31:40**

Yeah, I'm just—I guess I'll dovetail on that just a little bit, because I want to, I want to understand like what's happening in like a real-life situation. 911 come—911 call comes in. The expectation is, according to the agreement, that AFD will arrive under five minutes to remediate the situation and take every measure necessary, and I would assume that includes the efforts by paramedics on the vehicle that arrives to that incident. Are there any limitations to the paramedic performing any of the life saving measures to his or her ability because they're not licensed; I guess I want to understand that in part.

**Alderson Alex Schultz (District 9) 32:22**

And then—so we have, essentially, according to this agreement, a four-minute gap between the time that we expect BlueCross to show up under nine minutes. So, there is this situation where in every incident a 911 911 call comes in and we have an emergency and a life-threatening situation where we have four minutes of AFD managing the situation with their paramedics, who, I guess are not licensed by the state, or I guess I want to understand how that works. And then the expectation that it will be taken over after four minutes, assuming hopefully a lot sooner, or maybe even at the same time, but that's what's in the agreement.

**Alderson Alex Schultz (District 9) 33:00**

So, I want to understand that four minutes a little bit better than maybe I—from the both of you. Like what's happening in that interim period given these staffing situations and their level of certification.

**Alderson Chris Croatt (District 14) 33:12**

Okay, Chief, you want to start with your—your crew arrives, there's a paramedic there, they're not there yet. I think that's where he's going.

**Fire Chief Jeremy Hansen 33:22**

So, the way we operate right now is we have what's called EMT basic engine companies. So, everybody—at least two of the members on that fire truck are EMT Basic. And the levels for pre hospital EMS are EMR Emergency Medical Responder, then it bumps up to EMT, and then it bumps up to Paramedic. So those are the most recognized levels within the state for pre-hospital care.

**Fire Chief Jeremy Hansen 33:51**

If a 911 call comes in, we respond. The response data that you mentioned—the five minutes and the nine minutes—those are standards set by the National Fire Protection Association, NFPA 1710. It's a benchmark that we try and hit. That same for structural fires. We have benchmarks that we try and hit. So that's what those numbers come from.

**Fire Chief Jeremy Hansen 34:17**

So currently, our fire department only can operate at the EMT Basic level. Not until we jump up to the paramedic level, can we operate at that level. So, an EMS call today, we would arrive and we would provide the highest-level care we can to the EMS level on that patient, and we would provide that care until the ambulance arrives. We would have a interface with the ambulance crew and transfer that patient care over. If it's a more severe call then the fire department, the ambulance they all work together. If it's a less severe call sometimes the fire department can be released and we go away, and the ambulance will take care of the incident.

**Fire Chief Jeremy Hansen 35:07**

So, the gap varies, right? Because we're all responding from different areas. So essentially, that gap could be Gold Cross could arrive first, and our data suggests that they arrive about 24% of the time before the fire department. And the remainder of the time, there's about 18% where we arrive almost at the exact same time, you know, within a few seconds. And then 58% of the time the Fire Department shows up prior to the ambulance.

**Fire Chief Jeremy Hansen 35:37**

The difference between the fire department arrival, and the ambulance arrival can be seconds to minutes. For—at least for the data that we've been tracking this year, we're on scene are 90th percentile, meaning nine times out of 10, the ambulance will be there within six minutes and 21 seconds after we arrive. So, for that—call that the response time gap between the engine and the ambulance—we will be providing patient care. In that six minutes and 21 seconds, we may be able to do a lot, we may be able to do not much. I mean, it may take us that long to find the patient sometimes. So there really isn't a gap between care. You know, it's not like we're there, the ambulance shows up, and we leave. It's a team when we are there together. Does that kind of answer?

**Alderman William Siebers (District 1) 36:35**

I don't—you didn't answer.... He wanted to know about what the paramedic can do.

**Alderman Alex Schultz (District 9) 36:44**

I think he did answer. Basically, can't do paramedic level care in that interim period between the time that you arrive and the time that you arrive, even though there are personnel that may have certification to do and assist more for someone who might need it lifesaving care. So

**Fire Chief Jeremy Hansen 37:03**

Correct.

**Alderman Alex Schultz (District 9) 37:03**

That could be rare. But there may be situations where an individual could receive care from the paramedic on the first person to arrive but cannot get it until BlueCross BlueShield shows. Is that—I mean?

**Fire Chief Jeremy Hansen 37:17**

We had some discussion on that a couple of weeks ago. And that is correct. There are a chunk of calls that really all they're asking for is somebody to talk to, right? They don't, they don't, probably don't even need an ambulance. They don't need a fire truck, but when they call us, we come. And then you go all the way to the extreme where it's a severe trauma or pulseless, non-breathing individual.

**Fire Chief Jeremy Hansen 37:42**

Now there—you can vary the numbers, and they change every year, on how many severe calls we respond to—you know, what percentage of our calls are severe. You know, I would argue that about 35 to 40% of the calls we respond to are the more severe where a paramedic could affect patient care. You know, one example is a call that occurred just a few weeks ago. It was for an individual that had a fractured hip. In that time of the gap between the fire department arriving and the ambulance arriving, the fire department could have started an IV, we could have provided pain medication to relieve that individual's pain. Now, would that—is that a life and death situation? No, it's not. But it is a patient comfort level? Yes, it is.

**Fire Chief Jeremy Hansen 38:34**

So, I mean, we could argue back and forth. You know, what is lifesaving care and what is comfort care for patients? But I will say that having a paramedic on the engine that can't provide that care when it is needed, does, uh, does affect patient outcome, whether it's lowering the pain threshold or providing those advanced levels of skills that we can affect patient outcome with.

**Fire Chief Jeremy Hansen 39:03**

But I also want to emphasize that we are making progress towards going to the paramedic level. And fast forward a year, and when the fire department is at the paramedic level there it'll be seamless. If they need advanced levels of care, we will start providing that immediately when we're on scene.

**Aldersonperson Chris Croatt (District 14) 39:24**

Okay, I want to give Mr. Romenesko an opportunity to respond. Just wanted to clarify. I think I heard "Blue Cross" a couple of times? And also, I correct me if I'm wrong chief, but the agreement isn't what's preventing AFD from doing paramedic work?

**Fire Chief Jeremy Hansen 39:43**

Correct.

**Aldersonperson Chris Croatt (District 14) 39:43**

It's the requirements that you need to get to in order to have paramedic certification.

**Fire Chief Jeremy Hansen 39:49**

Correct.

**Aldersonperson Chris Croatt (District 14) 39:50**

Okay. Mr. Romenesko, go ahead.

**Nick Romenesko (Gold Cross Representative) 39:51**

Are there situations where that gap can be filled with what Chief Hanson said is, you know, comfort measures or sometimes lifesaving interventions, but most of those lifesaving interventions can be done at that BLS level. And that's why that standard is set up for 59 BLS 8:59, ALS. Because that gap, that four-minute gap that we're talking about today, is designed to be taken up by that BLS level because that's the first step, right? When you go to a physician's office or a doctor's office or go to the ER, they're not going to walk in and immediately start interventions on you. They have to figure out what's going on first. And that's kind of the way we operate in the field as paramedics and EMTs. And in collaboration with the fire department that first few minutes is information gathering, vitals gathering, determining exactly what's going on with that patient, and then the advanced level of care can be provided.

**Nick Romenesko (Gold Cross Representative) 39:51**

Yeah, the only point I would make is kind of circling back to that NFPA standard 1710 that says, four minutes and 59 seconds. That's for BLS arrival, right? That's kind of how that standard is set up. So, at EMT basic level, and then that 8:59, is for the ALS provider to arrive on scene. So that gap that we're talking about is built in for a reason, because a lot of what is done—like I said, you know, in previous meetings—a lot of what is done in that first four minutes, is that BLS level. It's finding the patient, it's establishing that care, it's doing an assessment, it's taking a set of vitals, it's determining the best pathway for treatment for that patient. So that gap is typically filled with that.

**Aldersonperson Chris Croatt (District 14)** 41:22

Okay, Aldersonperson van Zeeland.

**Aldersonperson Katie Van Zeeland (District 5)** 41:24

I think I can help here a little bit from my fire ops training that I did. I had asked this question, what was the difference was, and I think this will clarify things a little bit more. We did an exercise where we had to intubate someone, and we had to give CPR while they were attached to a machine that told us what the heart rate was, etc. And then they had mentioned medication. Those are things that we don't have on the fire truck. So, it's not—it doesn't sound to me like we're being prevented from providing care, except for the fact that, as Chief Hansen said before, we don't have those materials. If—I hope that helps clarify a little bit.

**Aldersonperson Chris Croatt (District 14)** 42:08

Any other comments from committee members? Aldersonpersons in attendance? Denise? Okay? All right. Everybody's thinking.

**Aldersonperson Chris Croatt (District 14)** 42:22

All right. So, what we have is the amended—motion to approve the amended agreement with Gold Cross. One last check. Any comments, questions? Slight—I'll call it slightly amended. Aldersonperson Schultz.

**Aldersonperson Alex Schultz (District 9)** 42:39

Thank you, Chair. I just want to understand the metrics that'll be reported back to us includes response time, who's responding, outcomes, that sort of information? I don't know exactly what we're reporting back to us.

**Aldersonperson Chris Croatt (District 14)** 42:51

Yeah. I don't know that we need to put the details into the agreement. But my expectation would be that it would be a summary of performance. It would be how is—how are things going with the agreement? That kind of update. Is that fair, Chief Hansen.

**Fire Chief Jeremy Hansen** 43:05

That is fair. And there are metrics that are called out on number one and two of that section three, just above that, and you know, we can—and that's response times, that's strokes, STEMI, trauma alert, you know, time on scene. We can we can report out everything that's listed there. Because, we're going to be exchanging data throughout the process so to provide it to you is pretty simple.

**Aldersonperson Alex Schultz (District 9)** 43:29

Thank you. And apologies about the Blue Cross. It's the logo that's throwing me.

**Aldersonperson Chris Croatt (District 14)** 43:34

Well, there is an insurance company. Okay, um, the amended—slightly amended version of the agreement. All those in favor signify by saying aye. All those opposed? Any abstentions? Five zero. That will go back to the city Council on a five zero vote to recommend approval next Wednesday night.

**Nick Romenesko (Gold Cross Representative)** 43:55

Thank you.

**Aldersonperson Chris Croatt (District 14)** 43:55

Thank you again for coming. Appreciate it.