From: Renee Padgett
To: rachel coloma

Subject: RE: Bill #23-00762-1 / RESIDENTIAL PROPERTY INQUIRY FOR 31-6-3016-00 / 3320 N LAWE ST CSR# 228272

Date: Wednesday, May 3, 2023 8:06:00 AM

Hello Rachel:

Your request to be heard at the next Municipal Services Committee has been accepted. I will provide the committee the pictures I have provided to you.

May 8, 2023 at 4:30pm

City Hall 100 N Appleton St 6th Floor Council Chambers Appleton WI 54911

Renee Padgett

City of Appleton Public Works 100 N Appleton St FL 5, Appleton WI 54911-4702 920-832-5592

https://www.appleton.org/government/public-works

<u>Hijacked Emails:</u> The City of Appleton is continuing to be on high alert for suspicious emails containing links. Should the city server reject your email to me, please call me directly at 920-832-5592 to have your email added to the safe sender list.

From: rachel coloma <colomabert@yahoo.com>

Sent: Tuesday, May 2, 2023 8:40 AM

To: Renee Padgett < Renee. Padgett @ Appleton.org >

Subject: Re: RESIDENTIAL PROPERTY INQUIRY FOR 31-6-3016-00

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Yes I would like to be put on committee agenda to dispute this claim. Rachel Coloma

Sent from Yahoo Mail for iPhone

On Tuesday, May 2, 2023, 8:37 AM, Renee Padgett < Renee.Padgett@Appleton.org > wrote:

Hello Rachael:

Thank you for inquiring about the neglected sidewalk procedure. I've copied the process from our website, along with the ordinance for your reference.

Sidewalks are a critical part of our City's transportation system. Many people rely on sidewalks to get to school, work and play. The City would like to encourage everyone to be a good neighbor. Think about neighbors and friends who do not have the ability to shovel snow from public sidewalks, their walkways and driveways. Let neighbors know ahead of time if you are willing to help. Check with these neighbors after a storm to be sure they are okay and ask if they need assistance.

SNOW SHOVELING COMPLAINTS https://www.appleton.org/government/public-works/winter-page

- Complaints regarding un-shoveled sidewalks should be directed to the Public Works at 920-832-6474; 36 hours following cessation of a snowfall. Office hours are 8:00 a.m. to 4:30 p.m. Monday through Friday.
- Once a complaint is received, the city will investigate the complaint. If the
 property is in violation of the city's Snow and Ice Removal Ordinance, the
 city will take the appropriate action. The property owner will **not** receive a
 courtesy notice that they are in violation of this violation.
- The city staff to perform these services will take "before" and "after" pictures of the site. The cost of blue salting or clearing the sidewalk is currently \$75 plus \$0.40 per foot after the first 100 feet and is billed to the property owner.

CURB RAMP SHOVELING

Property owners on corner lots must also remove snow and ice from curb ramps. These ramps are considered an extension of the sidewalk system.

ORDINANCE

MUNICIPAL CODE, CHAPTER 16, Sect 16-10 SNOW & ICE REMOVAL

- (a) Every person shall, no later than 36 hours following cessation of a snowfall, remove all snow and/or ice from the entire width of the sidewalk in front of the premises owned or occupied by them; provided that, immediately after the accumulation of ice on such sidewalk it shall be treated with sand, salt or other substance to prevent it from being slippery. The ice shall continue to be so treated in such a manner as to prevent the ice from being dangerous until it can be removed and shall then be promptly removed. If the owner or occupant of such premises shall fail to remove such snow and ice or to sprinkle a sidewalk as required, the work shall be done under the direction of the Common Council and the expenses thereof made a special tax upon the lot in front of which such work was done.
- (b) No person shall remove or cause to be removed any snow or ice from their premises, residence,

parking lot, parking area, business property or other area onto any public right-of-way or property. Snow removed from public sidewalks shall not be stored in any manner which will obstruct or limit vehicular or pedestrian vision, movement or access.

(c) The deposit of any snow or ice upon any sidewalk, alley or street of the city contrary to the provisions of this section is a nuisance, and in addition to the penalty provided for violation of this chapter, the City may summarily remove any snow or ice so deposited and cause the cost of removal to be charged to the owner of the property from which the snow or ice has been removed.

Renee Padgett

City of Appleton Public Works

100 N Appleton St FL 5, Appleton WI 54911-4702

920-832-5592

https://www.appleton.org/government/public-works/admin-engineering/assessment-information

<u>Hijacked Emails:</u> The City of Appleton is continuing to be on high alert for suspicious emails containing links. Should the city server reject your email to me, please call me directly at 920-832-5592 to have your email added to the safe sender list.

Attention: This message was sent from a source external to the City of Appleton. Please use caution when opening attachments or clicking links.

2022/2023 Snow Events - Neglected Sidewalk Program

	START of	END of	Time since		PECIN According NEW Complaints	STOP Accepting NEW Complaints
Event No.	Snow Event	Snow Event	END of most recent Snow	Is 36-hour Criteria met?	BEGIN Accepting NEW Complaints (CSR's)	(CSR's)
	Date / Time	Date / Time	Event (Hours)		Date Time	Date Time
1	Thursday, December 15, 2022 1:00 AM	Thursday, December 15, 2022 5:00 AM	20.00	NO. New snowfall has occurred within 36 hrs.	NO	-
2	Friday, December 16, 2022 1:00 AM	Saturday, December 17, 2022 12:00 PM	36.58	YES	Monday, Dec. 19, 2022 12:00AM	Monday, Dec. 19, 2022 12:35AM
3	Monday, December 19, 2022 12:35 AM	Tuesday, December 20, 2022 7:45 AM	39.00	YES	Wednesday, Dec. 21, 2022 7:45PM	Wednesday, Dec. 21, 2022 10:45PM
4	Wednesday, December 21, 2022 10:45 PM	Friday, December 23, 2022 10:45 PM	290.25	YES	Sunday, Dec. 25, 2022 10:45AM	Thursday, Jan. 5, 2023 1:00AM
5	Thursday, January 5, 2023 1:00 AM	Thursday, January 5, 2023 8:00 PM	316.50	YES	Saturday, Jan. 7, 2023 8:00AM	Thursday, Jan. 19, 2023 12:30AM
6	Thursday, January 19, 2023 12:30 AM	Thursday, January 19, 2023 10:00 AM	156.00	YES	Friday, Jan. 20, 2023 10:00PM	Wednesday, Jan. 25, 2023 10:00PM
7	Wednesday, January 25, 2023 10:00 PM	Thursday, January 26, 2023 11:00 AM	57.50	YES	Friday, Jan. 27, 2023 11:00PM	Saturday, Jan. 28, 2023 8:30PM
8	Saturday, January 28, 2023 8:30 PM	Sunday, January 29, 2023 5:00 AM	441.50	YES	Monday, Jan. 30, 2023 5:00PM	Thursday, Feb. 16, 2023 2:30PM
9	Thursday, February 16, 2023 2:30 PM	Thursday, February 16, 2023 10:00 PM	118.50	YES	Saturday, Feb. 18, 2023 10:00AM	Tuesday, Feb. 21, 2023 8:30PM
10	Tuesday, February 21, 2023 8:30 PM	Thursday, February 23, 2023 11:30 PM	23.00	NO. New snowfall has occurred within 36 hrs.	NO	-
11	Friday, February 24, 2023 10:30 PM	Saturday, February 25, 2023 10:00 AM	44.50	YES	Sunday, Feb. 26, 2023 10:00PM	Monday, Feb. 27, 2023 6:30AM
12	Monday, February 27, 2023 6:30 AM	Monday, February 27, 2023 7:30 PM	146.50	YES	Wednesday, Mar. 1, 2023 7:30AM	Sunday, Mar. 5, 2023 10:00PM
13	Sunday, March 5, 2023 10:00 PM	Monday, March 6, 2023 5:00 AM	86.50	YES	Tuesday, Mar. 7, 2023 5:00PM	Thursday, Mar. 9, 2023 7:30PM
16	Thursday, March 9, 2023 7:30 PM	Friday, March 10, 2023 1:00 PM	34.50	NO. New snowfall has occurred within 36 hrs.	NO	-
17	Saturday, March 11, 2023 11:30 PM	Monday, March 13, 2023 5:30 AM	288.50	YES	Tuesday, Mar. 14, 2023 5:30PM	Saturday, Mar. 25, 2023 6:00AM
18	Saturday, March 25, 2023 6:00 AM	Saturday, March 25, 2023 2:00 PM	907.06	YES	Monday, Mar. 27, 2023 2:00AM	Continue to Accept

Current Date & Time: Tuesday, May 2, 2023 9:03 AM

SPC062C2

CITY OF APPLETON

SPC062D

5/02/23

SPECIAL ASSESSMENTS BILL INQUIRY - DETAIL

Bill Number: 23-00762-1

Bill Amount:

Property Key: 31-6-3016-00

75.00

Interest Rate:

10.00%

Code/Desc: 17 SIDEWALK SNOW REMOVAL

Receipt Date:

Assmnt Date:

Receipt Number:

Bill Date:

1/31/23 4/27/23

Receipt Amount:

DATE

PRINCIPAL

INTEREST

TOTAL

75.00

.00

75.00

DUE

75.00

.00

75.00

ENTER: Return to Summary HELP: Help Text

Pgm -AMS1145 User-PADGETRR Customer Request Sheet

User-PADGETRR Wsid-QPADEV001R

Request - 228272 SIDEWALK NOT SHOVELED

Dept/Div- DPW SDW

Type- 1

1 SIDEWALKS

Sub type-

5 SNOW-WAITING FOR BILLING

Location-

Str addr- 3320 N LAWE

ST

Parcel- 31-6-3016-00 COLOMA-SANCHEZ

3320 N LAWE ST APPLETON WI 54911

DANNY

Requestor- ANONYMOUS

Phone #1 -Phone #2 -

cell phon-

fax phon-

needs wo -

called back- 00/00/00

Assigned to- 4948 M SCOTT HART

Request notes-

2/01/23 NOT CLEAR; INSPECTOR SHOVEL/BLUE SALTED.

\$75 ASMT

----- Other calls at location -----

ate Desc Dept/Div Requestor

Status

Request

Last snow fall was on 1/28/2023 8:30:00 PM.

• Started taking calls after 36 hours; 1/30/23 5:00 PM.

- CSR# 228272 called in on 1/31/23 at 11:04 am.
- Inspector went out on 2/01/23 and blue salted.
- Bill date 4/27/23.

Page-

E

Date- 5/02/23

Time- 9:00:03

Rental- N



