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**Item 22-1551: Request Approval of Reid Golf Course 2023 Rates Policy**

**Item 22-1563: Request Approval of Military Family Support Policy**

**Item 22-1564: Request Approval of Aquatic Fees and Charges Policy**

**Item 22-1567: Request Approval of Aquatic Special Event Policy**

**Item 22-1571: Request Approval of Pool Rental, Reservation, and General Use Policy**

Parks And Recreation Committee

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**Item 22-1551: Request Approval of Reid Golf Course 2023 Rates Policy**

**Aldersperson Nate Wolff (District 12) 09:22**

Alright, moving on to Action Item 22-1551 Request to approve of Reid golf course 2023 rates policy. Director Gazza.

**Director Dean Gazza (Parks, Recreation, and Facilities) 09:38**

Yeah.

**Aldersperson Alex Schultz (District 9) 09:39**

Motion to approve.

**Aldersperson Sheri Hartzheim (District 13) 09:41**

Second.

**Director Dean Gazza (Parks, Recreation, and Facilities) 09:45**

We have Jeff Plasschaert. And Niki Wendt here who work hard on the policies. Jeff oversees the Reid golf course policy, and the remaining policies are Niki. So any questions you might have as you take these up I'll defer to them.

**Aldersperson Nate Wolff (District 12) 10:04**

Aldersperson Hartzheim.

**Aldersperson Sheri Hartzheim (District 13) 10:05**

Thank you, Chair. I'll ask this all the line items, but I'll start with this one. Do you feel that the changes requested are going to negative—negatively impact sales at Reid golf course for that for next year?

**Jeff Plasschaert (Golf Course Superintendent) 10:27**

Do I think so? No, I don't. But there's obviously always the flip of a coin, if you're going to do it or not. Just with the cost of everything skyrocket in the last couple years, it's an it's a way for us to help try to offset some of those costs. So the benefits outweigh the negative.

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**Alderson Sheri Hartzheim (District 13) 10:42**

And as a follow up if I may? It is there a way for us to couch this with people? Or are we just going to say, here are our rates? Is there a way to, you know, essentially advertise it as "We didn't want to do this. But we have to do this to recoup our costs." People generally understand it costs more for gas, it costs more for lawn maintenance, it costs more for all of those things. Are we going to present it that way? Or are we intending to just presented as "here are rates" and take questions as they come?

**Jeff Plasschaert (Golf Course Superintendent) 11:16**

That's a—that's a great point. Typically, we—this is a little bit later than we've normally done this so we might be selling like 2023 annual passes already. Where this year by the time it gets approved here, hopefully, and then by Council we'll be done selling passes for the year. So we really won't be selling these until next year, where there's a little bit of a period there where they kind of forget about us. It's not that we're not trying to sell stuff. But no, that's certainly something we can do is marketed that way just to say that we're offsetting our costs.

**Director Dean Gazza (Parks, Recreation, and Facilities) 11:20**

If I can add to that. So Jeff has a sheet here, where he looks at all the local golf courses, and then he'll, he'll go against what everybody else is. So we're still very competitive. So that's very important. So rather than just raising the rates without any information or background to it, so maintaining that. And then we didn't raise costs across the board in each category. They were very selectively chosen based on how low we were compared to our competitors and where we figured where the best areas of opportunity. But yeah, otherwise, you know, I think maybe a private entity might have taken the opportunity to use rising costs as an excuse to just raise everything in which we were very selective. So every year something gets raised, but it's always based on information we learned from the year before.

**Alderson Sheri Hartzheim (District 13) 12:43**

Excellent, thank you.

**Alderson Nate Wolff (District 12) 12:47**

Any further discussion? All right, we have a motion and a second to approve. All those in favor say aye. Chair votes, aye. All those opposed, say nay. The ayes have it.

**Item 22-1563: Request Approval of Military Family Support Policy**

**Alderson Nate Wolff (District 12) 12:59**

Alright, moving on to the next item. 22-1563. request approval of military family support policy. Do I have a motion and a second?

**Alderson Sheri Hartzheim (District 13) 13:13**

Move for approval.

**Alderson Alex Schultz (District 9) 13:14**

Second.

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**Aldersperson Nate Wolff (District 12) 13:15**

All right discussion. Aldersperson Gazza.

**Director Dean Gazza (Parks, Recreation, and Facilities) 13:19**

Being I have the mic, this one's, this one's pretty easy. It's just verbiage and updating the wording. Really nothing in there that you see of substance that changed.

**Aldersperson Nate Wolff (District 12) 13:28**

Any discussion? You said you were gonna ask the same question about all of these things. **[Note: this was spoken to Aldersperson Hartzheim who seemed to indicate she did not have any questions about this item.]** All right. All those in favor say aye. Chair votes aye. All those opposed? Ayes have it.

### **Item 22-1564: Request Approval of Aquatic Fees and Charges Policy**

**Aldersperson Nate Wolff (District 12) 13:50**

On 20—next action item 22-1564 Request approval of aquatic fees and charges—changes policy. Do I have a motion and second?

**Aldersperson Sheri Hartzheim (District 13) 14:04**

Move for approval.

**Aldersperson Alex Schultz (District 9) 14:05**

Second

**Aldersperson Nate Wolff (District 12) 14:07**

Any discussion?

**Recreation Manager Niki Wendt (Parks And Recreation) 14:13**

Yeah, I'm just here to answer questions you guys might have about policies.

**Aldersperson Nate Wolff (District 12) 14:17**

Aldersperson Hartzheim.

**Aldersperson Sheri Hartzheim (District 13) 14:19**

Here's the question. I would assume that you have done the same as Jeff has done and looked at other neighboring pools etc. In fact, I talked to Aldersperson Thyssen earlier. Is—do you feel that these will be a detriment to selling passes at our pools?

**Recreation Manager Niki Wendt (Parks And Recreation) 14:39**

Oh, yes, we did do exactly as you said and did our homework to look at the surrounding communities and municipalities to see what they were charging. Some of the surrounding communities have newer facilities and they were charging more than we were for a smaller facility and less amenities. So we do feel—it's been a while since we've updated the admission fees and the passes. So we certainly feel

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with inflation and just the increase to—like our seasonal staff wages that we're going to incur this year, which will be a fairly large hit for us and recreation because we hire over 200 seasonals a year. So that's just to recover that cost. And we definitely feel that we'll be competitive with the rates were proposing.

**Aldersperson Sheri Hartzheim (District 13) 15:21**

Thank you.

**Aldersperson Nate Wolff (District 12) 15:24**

Aldersperson Schultz.

**Aldersperson Alex Schultz (District 9) 15:25**

I'm gonna put the audience in the hot seat again. How many of you use the Appleton city pools during the summer? One hand. Do you have a family pass or just a personal pass? Okay.

**Recreation Manager Niki Wendt (Parks And Recreation) 15:44**

Even better.

**Aldersperson Alex Schultz (District 9) 15:45**

Exactly. Thanks.

**Aldersperson Nate Wolff (District 12) 15:48**

Aldersperson Thyssen.

**Aldersperson Joss Thyssen (District 8) 15:49**

Um, yes, may I address her? Thanks, Chair. Do you know if any of the communities in the area are also increasing their rates from 2022? Because I was looking at their rates for their passes, and their—well an Appleton resident would have to pay a non-resident pass price. And it seems that their 2022 rates are lower than what our proposed 2023 resident rates would be. So if they don't have an increase, it would be cheaper to get a non-resident pass from a neighboring municipality for their pools.

**Recreation Manager Niki Wendt (Parks And Recreation) 16:23**

So I can't speak exactly to which ones I know, one of our recreation programmers that oversees our aquatics portion of our programming, does know—I think there were a couple of them, I can't recall which ones, that we're going to be increasing. I'm trying to remember which ones they were. But I know that there were a couple that were but I can't recall.

**Recreation Manager Niki Wendt (Parks And Recreation) 16:48**

But we do also—keep in mind, and this might just be a reminder—we do have reciprocity with the City of Neenah and the city of Menasha. So our residents and their residents get reciprocity for passes and stuff. And we do have early bird rates for our past sales. So if they do it—I'd have to look at the deadline for the early bird but they get a discount on their passes. And I think that's in the back of the policy it shows the early bird versus the regular resident rate.

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**Alderson Nate Wolff (District 12) 17:19**

Alderson Hartzheim.

**Alderson Sheri Hartzheim (District 13) 17:20**

Thank you, chair. Just a follow up for you, Niki. Why the change in the West pool?

**Recreation Manager Niki Wendt (Parks And Recreation) 17:26**

Usage was number one.

**Alderson Sheri Hartzheim (District 13) 17:27**

Okay.

**Recreation Manager Niki Wendt (Parks And Recreation) 17:28**

Um, low usage. So it wasn't really worth us opening. Lack of staffing was another one. So yeah, we didn't feel what we were paying for renting the facility and paying the staff that it was worth to keep open.

**Alderson Sheri Hartzheim (District 13) 17:41**

I'm sure we're gonna have 10 residents super mad about that.

**Recreation Manager Niki Wendt (Parks And Recreation) 17:45**

Yeah, and we do—we are still doing swim lessons at West pool and East pool. We just stopped doing the actual open swim.

**Alderson Sheri Hartzheim (District 13) 17:51**

And only summer is open swim there, though. Is that is that or is that not at all happening?

**Recreation Manager Niki Wendt (Parks And Recreation) 17:56**

We do not do any swim at West High School anymore. No.

**Alderson Sheri Hartzheim (District 13) 18:00**

Great. Thank you.

**Alderson Nate Wolff (District 12) 18:03**

Any further discussion? All right, we have a motion and second to approve. All those in favor say aye. Chair votes aye. All those opposed? Vote nay. All right. Let the record show that Alderson Thyssen voted against. Item passes three, one.

## **Item 22-1567: Request Approval of Aquatic Special Event Policy**

**Alderson Nate Wolff (District 12) 18:26**

Onto the next item 22-1567 request approval of aquatic special events policy.

**Alderson Sheri Hartzheim (District 13) 18:39**

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Move for approval.

**Alderson Alex Schultz (District 9) 18:41**

Second

**Alderson Nate Wolff (District 12) 18:43**

Discussion. Alderson Hartzheim.

**Alderson Sheri Hartzheim (District 13) 18:49**

I was super excited to learn that you can rent a pool in the city. That's all I have to say. Because wouldn't that be the coolest thing ever?

**Alderson Nate Wolff (District 12) 18:59**

It is a cool thing. Alright. Did you have something? All right. All right. So we have a motion and a second to approve. All those in favor say aye. All those opposed say nay? Chair votes aye. The ayes have it. Alright.

### **Item 22-1571: Request Approval of Pool Rental, Reservation, and General Use Policy**

**Alderson Nate Wolff (District 12) 19:22**

On to 22-1571, the longest item on our agenda probably going to take another 30 to 45 minutes. Request approval of pool rental reservation and general use policy.

**Alderson Alex Schultz (District 9) 19:39**

Motion to approve.

**Alderson Sheri Hartzheim (District 13) 19:40**

Second.

**Alderson Nate Wolff (District 12) 19:42**

Discussion. Alderson Hartzheim.

**Alderson Sheri Hartzheim (District 13) 19:48**

Thank you. Niki. Can you just bare bones this for me? What did we change? I mean, I looked at it all but give me a brief overview of what we're looking at.

**Recreation Manager Niki Wendt (Parks And Recreation) 19:58**

Yes. So In the past, there were specific times listed in the policy for the rentals. And because our hours have changed over the years of when we do open swim and stuff, we just wanted to take the hours out and refer people to the website for the—so we didn't have to come back every year that we ended up changing the hours of the pool. Umm remove the West pool option as a rental, because we used to have that as a birthday party rental. So took that out. And we used to allow them to reserve the pools 12 month in advance, and that was because we had West pool. And now we're just requiring them that as of the first of the year of the existing year, they can rent the pool. So we're not dealing with people

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doing it that far in advance. And then the refund guidelines we just made consistent with our recreation fees policy. So that was a minor change. And then just the rental fees were increased. We kind of cleaned up some of that. I know that this policy is really hard to read it with the red lines. So I apologize. There are a lot of scribbles going on here. But so yeah, we increased some rates. We made we simplified it a little bit. If you see on the lat—on the one page where we note the rental fees, we took out what's called the shade pavilion, and we used to have a birthday party package and a shade pavilion package. And no one ever just rented the shade pavilion without doing the admission. So we're like, let's just get rid of that. No one's doing that anyways. And yeah, remove West pool, like I said on their fees. And then the last page. We never had in the policy what we were charging the swim teams for practices. So we felt that was important to put in the policy.

**Aldersperson Sheri Hartzheim (District 13) 21:33**

And you had been charging the swim teams, it's just it wasn't in the policy written?

**Recreation Manager Niki Wendt (Parks And Recreation) 21:36**

Correct.

**Aldersperson Sheri Hartzheim (District 13) 21:37**

And then the same question. Not that it matters as much, because obviously we're looking at a smaller group of people that will take advantage of this particular policy, but do you see any of this as extremely prohibitive to those folks who take advantage of that?

**Recreation Manager Niki Wendt (Parks And Recreation) 21:52**

I would say based on the demand we've seen over the last few years, no. And we don't, you know—we don't have a lot of times that we're able to rent the pools for private rentals, I would say. Open swim is when they're renting the shade pavilions in the shade arbor spaces for parties, but we only allow—it's like Saturdays and Sundays from 9:30 to 11:30 in the morning, and then 7:30 to 9:30 at night. So we're pretty limited to when—I mean those pools are

**Aldersperson Sheri Hartzheim (District 13) 22:19**

Because otherwise it's packed.

**Recreation Manager Niki Wendt (Parks And Recreation) 22:20**

Yeah. And it's tough to we've had to eliminate how often we can allow rentals because it's a lot on our staff. You know, when you're already kind of bare bones for your staffing, it's hard for us to say, "you're gonna work starting at six in the morning for swim team practices, and you're gonna stay till 9:30 at night because we have a private rental." So we've tried to be conscious of staff burnout too. And so there's not a ton of time they can do private rentals, but mostly weekends in the mornings or in the evening.

**Aldersperson Alex Schultz (District 9) 22:46**

Great. Thank you

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**Aldersperson Nate Wolff (District 12) 22:48**

Aldersperson Schultz.

**Aldersperson Alex Schultz (District 9) 22:49**

Just curious to know how many rentals we get on average per summer season.

**Recreation Manager Niki Wendt (Parks And Recreation) 22:54**

I do not have that information, but I can send it to you. If you'd like to know.

**Aldersperson Alex Schultz (District 9) 22:59**

Sure.

**Aldersperson Sheri Hartzheim (District 13) 22:59**

That's got to be a small group of people.

**Aldersperson Nate Wolff (District 12) 23:06**

Any further discussion? All right. We have a motion and a second. All those in favor say aye. All those opposed say nay. Ayes have it. Chair votes, aye.