City of Appleton

100 North Appleton Street Appleton, WI 54911-4799 www.appleton.org

Meeting Agenda - Final

Human Resources & Information Technology Committee

Wednesday, February 23, 2022

6:30 PM

Council Chambers, 6th Floor

- 1. Call meeting to order
- 2. Roll call of membership
- 3. Approval of minutes from previous meeting

<u>22-0182</u> Minutes 1-26-22

Attachments: Minutes 1-26-22.pdf

- 4. Public Hearings/Appearances
- 5. Action Items

22-0184 Request to approve Pool Manager position to pay grade 8 in Seasonal

Pay Plan.

Attachments: Pool Manager Pay Grade Memo.pdf

Seasonal Pay Plan draft.pdf

22-0185 Request to approve over-hire for Benefits Coordinator position in H.R.

Attachments: HR Overhire memo.pdf

22-0186 Request to approve change to Information Technology table of

organization.

Attachments: IT Table of Organization Change Memo.pdf

Information Technology TO draft 2-23-22.pdf

6. Information Items

22-0187 2021 end of year report on the Connecting Care Clinic.

Attachments: 2021 EOY CCC Scorecard.pdf

22-0183 Recruitment Status Report 2-18-22

Attachments: RSR 2.18.22.pdf

7. Adjournment

Notice is hereby given that a quorum of the Common Council may be present during this meeting, although no Council action will be taken.

Reasonable Accommodations for Persons with Disabilities will be made upon Request and if Feasible.

Questions on agenda contact Director Ratchman at 920-832-6427.



City of Appleton

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Meeting Minutes Human Resources & Information Technology Committee

Wednesday, January 26, 2022

6:30 PM

Council Chambers, 6th Floor

- Call meeting to order
- 2. Roll call of membership

Present: 4 - Thao, Fenton, Hartzheim and Smith

Excused: 1 - Alfheim

3. Approval of minutes from previous meeting

22-0055 Minutes from 12/8/21

Attachments: Minutes 12-8-21.pdf

Hartzheim moved, seconded by Smith, that the minutes be approved. Roll Call.

Motion carried by the following vote:

Aye: 4 - Thao, Fenton, Hartzheim and Smith

Excused: 1 - Alfheim

4. Public Hearings/Appearances

5. Action Items

22-0056 Request to approve contract with Baker Tilly to complete an updated

comprehensive compensation study.

<u>Attachments:</u> Compensation Study.pdf

Smith moved, seconded by Hartzheim, that the Report Action Item be recommended for approval. Roll Call. Motion carried by the following vote:

Aye: 4 - Thao, Fenton, Hartzheim and Smith

Excused: 1 - Alfheim

22-0057

Request to approve contract with Employment Resource Group, Inc. in order to conduct a national search for the Director of Public Works vacancy.

<u>Attachments:</u> <u>DPW Director Recruitment Process.pdf</u>

Smith moved, seconded by Hartzheim, that the Report Action Item be recommended for approval. Roll Call. Motion carried by the following vote:

Ave: 4 - Thao, Fenton, Hartzheim and Smith

Excused: 1 - Alfheim

6. Information Items

22-0058 Library TO change to reflect supervisory report change of Safety

Supervisor from the Assistant Director to the Business Manager

Attachments: Library TO Change.pdf

Library TO 1-3-22.pdf

This Presentation was received and filed

22-0060 Recruitment Status Report 1/20/2022

Attachments: RSR 1.20.22.pdf

This Report was received and filed

7. Adjournment

Smith moved, seconded by Hartzheim, that the meeting be adjourned. Roll Call. Motion carried by the following vote:

Aye: 4 - Thao, Fenton, Hartzheim and Smith

Excused: 1 - Alfheim



PARKS, RECREATION & FACILITIES MANAGEMENT

Dean Gazza, Director

1819 East Witzke Boulevard Appleton, Wisconsin 54911-8401 (920) 832-3925 FAX (920) 993-3103 Email – dean.gazza@appleton.org

TO:

Human Resources Committee

FROM:

Dean Gazza, Director of Parks, Recreation, and Facilities Management

DATE:

February 23, 2022

RE:

Pool Manager Seasonal Pay Grade

The Parks, Recreation, and Facilities Management Department is requesting that the Pool Manager position, which is currently in pay grade 7 on the seasonal pay schedule, be moved to pay grade 8 to be competitive in this challenging hiring climate.

The decline in available aquatics facility staff (including pool managers and lifeguards) has been a trend over the past several years nationwide but has been exacerbated by the lack of candidates and increase in wages by those competing for the same workforce. In addition, the level of responsibility for these positions is quite high compared to other jobs in the same pay range.

Upon completing a market survey for the pool manager position, the City of Appleton ranks the lowest in our area. To ensure that we can attract enough quality candidates for the upcoming season, we feel it is imperative to increase the pay grade for the Pool Manager position.

Pay Grade 7 – \$13.66 - \$15.56 Pay Grade 8 - \$15.56 – \$17.44

Starting Wages:

Appleton	De Pere	Green Bay	Neenah	Kaukauna
\$13.66-\$15.66	\$19.00 - \$20.00	\$16.51	\$14.00 - \$15.50	\$15.19

Little Chute	Oshkosh	Outagamie	Kimberly
\$15.00	\$15.50 - \$16.00	\$15.50 - \$18.31	\$14.88 - \$17.00

Please contact me at 920-832-5572 or dean.gazza@appleton.org with any questions.

2022 SEASONAL/RECREATION PAY SCHEDULE

WIAA Certified Sports Officials
Certified Fitness Instructor
Background Investigator
Chief Election Inspector & co-chief
Election Inspector
\$26.20 per game
\$26.20 per class
\$29.33 per hour
\$12.90 per hour
\$9.92 per hour

PAY GRADE	1st Year	2nd Year	3rd Year	4th Year
GRADE 8	\$15.56	\$16.19	\$16.83	\$17.44

Adult Sport Official (non-certified)

Adult Flag Football

Youth Sport Official III

Recreation/Sports Instructor III (non-certified)

Adult Fitness Instructor (Zumba, Outdoor Bootcamp)

Pool Manager

Activity Coordinator III

Assistant Clubhouse Supervisor

Playground Coordinator

GRADE 7 \$13.66 \$14.29 \$14.91 \$15.56

Code Compliance Inspector

Activity Coordinator II

Assistant Playground Coordinator

Recreation/Sports Instructor II

Dance Instructor

Preschool Instructors (Jr. Clubhouse, Teacher and Me)

Adult Instructor (Spanish, Special Events)

Facility Manager III

Pool Manager

GRADE 6	\$12.82	\$13.46	\$14.09	\$14.69					
Lifeguard III/Swim Instructor									
Concession Manager									
GRADE 5	\$12.04	\$12.65	\$13.27	\$13.90					

Engineering Aide-Inspection/drafting survey

Engineering Aide-Traffic

Activity Coordinator I

Youth Sports - Assistant Coordinator

Facility Manager II

League Facility Supervisor

Director of Instruction-Swim Lessons

Scheig Center Attendant

Maintenance Lead Outdoor Pools

Recreation/Sports Instructor I

Bike Safety Instructor

Camp Instructor (Tennis, Soccer, Baseball, Golf, Sports Exploration)

Youth Sport Official II Lifeguard II/Swim Instructor

GRADE 4 \$10.98 \$11.58 \$12.22 \$12.90

Laborer

Program Activity Leader II

Camp Supervisor

Playground Leader

Facility Manager I

Clubhouse Attendant

Facility Supervisor-Winter Recreation Center

Student Intern

Lifeguard/Swim Instructors

GRADE 3 \$9.92 \$10.52 \$11.18 \$11.89

Program/Activity Leader I

Assistant Dance Instructor

Customer Service Associate

Outside Operations (Golf)

Pool Cashier, Concessionaire

Youth Sports Official I

GRADE 2	\$8.99	\$9.29	\$9.63	\$9.92
none				
GRADE 1	\$8.37	\$8.49	\$8.63	\$8.76

Scorekeeper

Basketballl

Flag Football - Youth and Adult

Attendant/Grounds Personnal

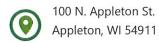
Concessions/Beverage Cart

Water Slide Attendant

Grounds Personnel

CITY OF APPLETON

HUMAN RESOURCES DEPARTMENT





(920) 832-6458



(920) 832-5845



To: Human Resources/Information Technology Committee, and Appleton Common Council

From: Human Resources Director Jay Ratchman

Date: February 16, 2022

Re: Request approval of Over-Hire for Benefits Coordinator

The City of Appleton Benefits Coordinator has provided notice of retirement effective May 2, 2022.

This position is critical to the organization and works independently on many of the processes related to benefit enrollments, retirement, new hire documentation, and system maintenance related to the HRIS section of Tyler Munis.

The incumbent has 35+ years of experience in this position and holds a wealth of knowledge. For a successful transition to the position's successor, I believe the City of Appleton would benefit from having the incumbent provide valuable training over a four-week over-hire period.

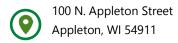
The hiring process is currently open, and we hope to have someone hired by April 4, 2022.

The cost for this over hire is expected to be under \$6,000. This additional cost can be absorbed within the current 2022 Human Resources Department budget.

Thank you for your consideration of this request. If you should have any questions or would like to discuss further, feel free to contact me.

CITY OF APPLETON

INFORMATION TECHNOLOGY DEPARTMENT





(920) 832-6410



(920) 832-5885



To: Human Resources/IT Committee and Common Council Members

From: Corey Popp, Information Technology Director

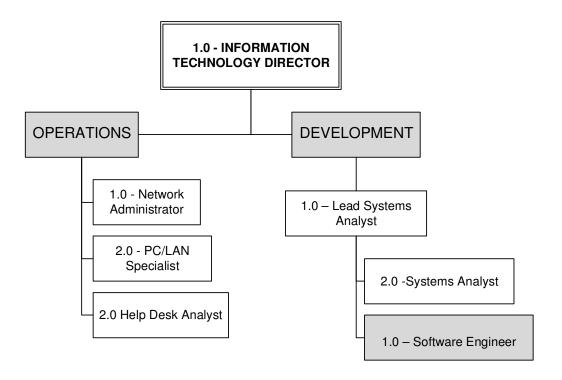
Date: January 26, 2022

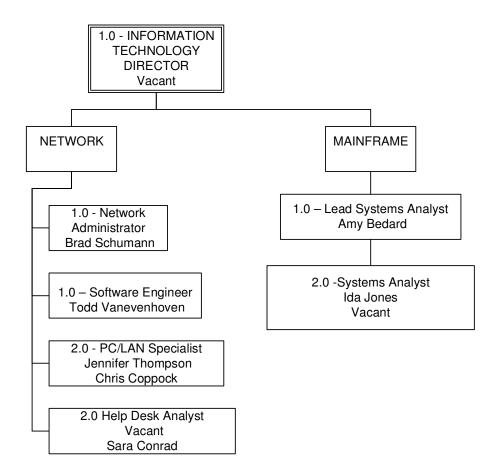
Re: Change to the Information Technology Department Table of Organization

After careful consideration, I am proposing a change to the Information Technology department table of organization. This change has three parts:

- Rename the current "Mainframe" organization to "Development"
- Rename the current "Network" organization to "Operations"
- Change the Software Engineer to report to the Lead Systems Analyst

These changes update our department's structure to use current IT terminology and more accurately reflect how our operations currently work. There is no financial impact with this change. Please contact me if you have any questions regarding this recommendation.





Onsite Scorecard 2021

AASD/COA

ROI	Ja	anuary	February	March	April	May	June	July	August	September	October	November	Di	ecember	
Provider FTE		2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00		
Provider Hours Off		30.0	15.5	61.5	39.5	46.0	61.5	89.0	79.5	82.5	101.5	80.0		45.0	
Monthly Contract Expense	\$	69,317	\$ 69,317	\$ 69,317	\$ 69,317	\$ 69,317	\$ 69,302	\$ 60,861	\$ 63,651	\$ 65,271	\$ 57,301	\$ 54,956	\$	65,149	
Monthly ROI	\$	16,759	\$ 7,976	\$ 19,829	\$ 21,644	\$ 14,416	\$ 38,412	\$ 42,386	\$ 46,261	\$ 14,523	\$ 51,336	\$ 30,103	\$	34,849	
YTD ROI	\$	16,759	\$ 24,735	\$ 44,564	\$ 66,208	\$ 80,624	\$ 119,036	\$ 161,422	\$ 207,683	\$ 222,206	\$ 273,542	\$ 303,645	\$	338,494	
Provider Visits: Monthly Break Even		83	127	89	73	1 10	41	43	44	99	-37	71		104	
Provider Office Visit Value	\$	211.79	\$ 213.57	\$ 198.54	\$ 255.06	\$ 219.69	\$ 247.98	\$ 197.27	\$ 242.70	\$ 191.31	\$ 202.96	\$ 183.40	\$	180.86	
Provider Office Visits: Month		162	164	189	158	176	196	258	235	175	216	235		297	
Provider Office Visit Savings: Month	\$	34,310	\$ 35,025	\$ 37,525	\$ 40,300	\$ 38,665	\$ 48,605	\$ 50,895	\$ 57,035	\$ 33,480	\$ 43,840	\$ 43,100	\$	53,715	
Provider Office Visits: YTD		162	326	515	673	849	1,045	1,303	1,538	1,713	1,929	2,164		2,461	
Provider Office Visit Savings: YTD	\$	34,310	\$ 69,335	\$ 106,860	\$ 147,160	\$ 185,825	\$ 234,430	\$ 285,325	\$ 342,360	\$ 375,840	\$ 419,680	\$ 462,780	\$	516,495	
PT Visits: Month		111	123	126	156	144	142	150	148	125	126	147		129	
PT Visits: YTD		111	234	360	516	6 60	802	952	1,100	1,225	1,351	1,498		1,627	
Procedure Savings: Month	\$	43,591	\$ 34,752	\$ 43,327	\$ 44,626	\$ 38,673	\$ 48,148	\$ 44,668	\$ 44,248	\$ 38,827	\$ 59,109	\$ 35,846	\$	38,803	
Procedure Savings: YTD	\$	43,591	\$ 78,343	\$ 121,670	\$ 166,296	\$ 204,969	\$ 253,117	\$ 297,785	\$ 342,033	\$ 380,860	\$ 439,969	\$ 475,815	\$	514,618	
Labs: Month		298	269	244	218	223	361	283	296	243	203	220		258	
Lab Savings: Month	\$	8,175	\$ 7,516	\$ 8,294	\$ 6,035	\$ 6,395	\$ 10,961	\$ 7,684	\$ 8,629	\$ 7,487	\$ 5,688	\$ 6,113	\$	7,480	
Labs: YTD		298	567	811	1,029	1,252	1,613	1,896	2,192	2,435	2,638	2,858		3,116	
Lab Savings: YTD	\$	8,175	\$ 15,691	\$ 23,985	\$ 30,020	\$ 36,415	\$ 47,376	\$ 55,060	\$ 63,689	\$ 71,176	\$ 76,864	\$ 82,977	\$	90,457	
Month E&M	Ja	anuary	February	March	April	May	June	July	August	September	October	November	De	ecember	
# New ThedaCare Patient Code		4	4	6	5	5	0	7	7	6	1	6		7	
Office Visit: No Charge		1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%		0%	
Office Visit: Level I		0%	0%	0%	1%	1%	0%	0%	0%	1%	6%	2%		0%	
Office Visit: Level II		1%	3%	3%	0%	1%	0%	0%	1%	5%	6%	0%	<u> </u>	1%	
Office Visit: Level III	46%		48%	54%	45%	38%	29%	49%	36 %	51%	52%	60%	<u> </u>	61%	
Office Visit: Level IV		46%	45%	37%	50%	58%	61%	45%	56 %	36%	29%	33%	<u> </u>	34%	
Office Visit: Level V		4%	4%	6%	4%	3%	10%	6%	7%	7%	7%	3%		4%	
Utilization/Service	Ja	anuary	February	March	April	May	June	July	August	September	October	November	De	ecember	
Unfilled Provider Slots		365	352	351	384	3 36	195	156	224	316	171	202	<u> </u>	342	
% of Provider Slots Unfilled (<35%)		65%	64%	61%	66%	61%	58%	35%	44 %	6 2%	40 %	45%	<u> </u>	52%	
% of Provider Time Available		81%	80%	75%	79%	77%	74%	61%	69%	67%	61%	60%	84%		
Work Injuries - Month		0	0	0	0	0	0	0	0	0	0	0	0		
Unique Patients : Month		147	156	177	153	169	194	136	243	135	218	207	250		
Unique Patients : YTD	147		219	3 29	412	517	628	754	869	941	1,049	1,154	$ldsymbol{ldsymbol{ldsymbol{eta}}}$	1,230	
Satisfaction	Ja	anuary	February	March	April	May	June	July	August	September	October	November	De	ecember	
	1			1				11	7	0	1	0	28		
# of Surveys Collected		31	40	22	18	15	20	11	,	Ü		Ü			
# of Surveys Collected Likelihood to Recommend (>9.0)		31 9.8	40 10.0	10.0	18	9.8	9.9	10.0	10.0	0.0	10.0	0.0		10.0	

2021 ROI SUMMARY

AASD/COA

Month	Contracted Expense	Office Visit Savings			Total Savings	ROI
January	\$ 69,317	\$ 34,310	\$ 8,175	\$ 43,591	\$ 86,076	\$ 16,759
February	\$ 69,317	\$ 35,025	\$ 7,516	\$ 34,752	\$ 77,293	\$ 7,976
March	\$ 69,317	\$ 37,525	\$ 8,294	\$ 43,327	\$ 89,146	\$ 19,829
April	\$ 69,317	\$ 40,300	\$ 6,035	\$ 44,626	\$ 90,961	\$ 21,644
May	\$ 69,317	\$ 38,665	\$ 6,395	\$ 38,673	\$ 83,733	\$ 14,416
June	\$ 69,302	\$ 48,605	\$ 10,961	\$ 48,148	\$ 107,714	\$ 38,412
July	\$ 60,861	\$ 50,895	\$ 7,684	\$ 44,668	\$ 103,247	\$ 42,386
August	\$ 63,651	\$ 57,035	\$ 8,629	\$ 44,248	\$ 109,912	\$ 46,261
September	\$ 65,271	\$ 33,480	\$ 7,487	\$ 38,827	\$ 79,794	\$ 14,523
October	\$ 57,301	\$ 43,840	\$ 5,688	\$ 59,109	\$ 108,637	\$ 51,336
November	\$ 54,956	\$ 43,100	\$ 6,113	\$ 35,846	\$ 85,059	\$ 30,103
December	\$ 65,149	\$ 53,715	\$ 7,480	\$ 38,803	\$ 99,998	\$ 34,849
YTD	\$ 783,076	\$ 516,495	\$ 90,457	\$ 514,618	\$1,121,570	\$ 338,494

Notes:

Lab, procedure and office visit savings estimated based on insurance cost.

RECRUITMENT STATUS REPORT UPDATES THRU 2/18/2022

STAFF PERSON	POSITION	DEPT	DATE OF VACANCY	OPEN DATE	# OF OPENINGS	STATUS
JESSIE	Public Works Director	DPW	6/4/2022	12/10/2021	1	Employment Resource Group process started 2/4/22.
	Engineering Technician	DPW	2/5/2022	2/1/2022	1	Panel interviews: 2/21/22.
	Utility Locator	DPW		2/3/2022	1	Application deadline: 2/20/22.
	HVAC Technician	PRFM	1/05/2021	11/25/2020	1	Application deadline: 2/20/22.
	Electrical/Building Inspector	DPW	2/19/2022	1/24/2022	1	Application deadline: 2/27/22.
	Water Plant Operator	Utilities	3/2/2022	2/11/2022	1	Application deadline: 3/6/22.
	Transit Operations Supervisor	VT	9/30/2021	10/05/2021	1	Determining next steps.
	Mechanic – VT	VT	2/1/2022	1/24/2022	1	Determining next steps.
	Part Time Utility Worker – VT	VT	9/30/2021	10/05/2021	1	Application deadline: 2/27/2022.
	Bus Driver	VT	Multiple	N/A	7	Application deadline: 6/30/22.
	Part-Time Bus Driver	VT	N/A	N/A	N/A	Application deadline: 6/30/22. Backgrounds pending on 2 candidates.
ALLISON	Police Officer	Police	N/A	N/A	3 +Elig.	Application deadline: Open. Conditional offer extended to 2 candidates. Backgrounds pending on 1 candidate. PFC interviews: 2/22/22.
	Community Service Officer (CSO)	Police	1/19/2021	01/26/2022	N/A	Background pending on 1 candidate. Application deadline: 2/20/22.
	Fire Protection Engineer	Fire	1/4/2022	09/23/2021	1	Application deadline: 2/20/22.
	Firefighter	Fire	N/A	09/29/2021	N/A	Conditional offer extended to 1 candidate.
	Library Page Clerk – Materials Management (Sub) Library	Library	N/A	12/08/2021	1	Job offer accepted, start date: 2/28/22.
	Finance Director	Finance	3/2/2022	11/11/2021	1	Job offer accepted, start date: 2/17/22. Council approved on 2/16/22.
	Benefits Coordinator	HR	5/3/2022	01/05/2022	1	Job offer accepted, start date pending.
	Library Assistant – Hmong Family Outreach Specialist	Library	1/4/2022	01/11/2022	1	Background & references pending on top candidate.
	Weights and Measures Specialist – Half-Time	Health	2/24/2022	01/24/2022	1	Application deadline extended to 3/6/22.
	Public Health COVID-19 Fellowship	Health	N/A	02/15/2022	1	Application deadline 3/6/22.

Note: Part time non-benefited positions do not (per Recruitment Policy) require authorization outside the department. The Mayor has asked departments to scrutinize.

TOTAL POSITIONS OPEN = 26 TOTAL ELIGIBILITY LISTS = 1

POSITIONS ON HOLD

STAFF PERSON	POSITION	DEPT	Date(s) of Opening(s)	# of Openings	Vacating Position/Status
ALLISON	Systems Analyst	IT	9/6/2019	1	Using part-time temporary staffing to fill current need.
	Library Clerk – Regular Part Time	Library	12/21/2021	1	Internal transfer. Position on hold.
	Property Assessor III	CED	05/14/2022	1	Retirement. Pending RTF.
	Communication Specialist	Police	05/04/2022	1	Retirement. Evaluating position.

TOTAL POSITIONS ON HOLD = 4

Note: Part time non-benefited positions do not (per Recruitment Policy) require authorization outside the department. The Mayor has asked departments to scrutinize.