### **City of Appleton**



#### **Meeting Agenda - Final**

#### Appleton Redevelopment Authority Exhibition Center Advisory Committee

Tuesday	y, March 1, 2022	1:00 PM	Council Chambers
1.	Call meeting to order		

- 2. Roll call of membership
- 3. Approval of minutes from previous meeting
  - 22-0220 ARA Exhibition Center Advisory Committee Minutes from 9-7-21 Attachments: ARA Exhibition Center Advisory Committee Minutes 9-7-21.pdf

#### 4. Public Hearings/Appearances

- 22-0221 Public Participation
- 22-0222 Linda Garvey of the Hilton Appleton Paper Valley providing Hilton and Fox Cities Exhibition Center updates <u>Attachments:</u> FCEC ARA Board Presentation February 2022.pdf

#### 5. Action Items

#### 6. Information Items

- <u>22-0226</u> Welcome new appointment, Kelli Antoine, representative from City of Kaukauna replacing Mike Coenen
- 22-0223 Tourism in general and specific to the Fox Cities
  Attachments: ARAAdvisoryUpdate 3.1.22.pdf
- <u>22-0225</u> Upcoming Meeting Date and Time Tuesday, September 6, 2022 at 1:00 p.m.

#### 7. Adjournment

Notice is hereby given that a quorum of the Common Council may be present during this meeting, although no Council action will be taken.

Any questions about items on this meeting are to be directed to Karen Harkness, Director, Community and Economic Development Department at 920-832-6468.

Reasonable Accommodations for Persons with Disabilities will be made upon Request and if Feasible.



#### Meeting Minutes - Final Appleton Redevelopment Authority Exhibition Center Advisory Committee

Tuesday, September 7, 2021			1:00 PM	Council Chambers
1.	Call meeting to order			
	Mee	ing c	alled to order at 1:00 p.m.	
2.	Roll call of membersh	ip		
			peared via Teams erg arrived at 1:03 p.m.	
	Present	12 -	Harkness, Mayor Woodford, Gifford, Wilde, Kuen, Van L Vanden Berg, Dearborn, Hedtke, Downs and Seidl	aanen, Reader,
	Excused	2 -	Kaufert and Coenen	
	Absent	4 -	Dietz, Benz, Rugland and Patza	

Others present: Linda Garvey, Red Lion Hotel Paper Valley Tony Saucerman, Finance Director

#### 3. Approval of minutes from previous meeting

21-1236 ARA Exhibition Center Advisory Committee Minutes from 3-2-21

Attachments: ARA Exhibition Center Advisory Committee Minutes 3-2-21.pdf

Van Laanen moved, seconded by Dearborn, that the Minutes be approved. Roll Call. Motion carried by the following vote:

- Aye: 9 Gifford, Wilde, Kuen, Van Laanen, Reader, Dearborn, Hedtke, Downs and Seidl
- Excused: 2 Kaufert and Coenen
- Absent: 5 Dietz, Vanden Berg, Benz, Rugland and Patza

#### 4. Public Hearings/Appearances

#### 21-1237 Public Participation

There was no public participation.

<u>21-1238</u>	Linda Garvey of the Red Lion Hotel Paper Valley (soon to be Hilton Appleton Paper Valley) presenting on the change in franchise partnership, the Fox Cities Exhibition Center booking summary, and feedback received from groups that have used the Fox Cities Exhibition Center

Attachments: FCEC ARA Board Presentation September 2021.pdf

This Appearance was presented and discussed.

#### 5. Action Items

#### 6. Information Items

<u>21-1239</u>	Tourism in general and specific to the Fox Cities and the COVID-19 economic impact	
	Attachments: FCEC ARA Advisory Committee Covid Impact Update 9.7.21.pdf	
	This item was presented and discussed.	
<u>21-1242</u>	Debt Service/Room Tax Projections	
	Attachments: Debt Service - Room Tax Projection 2021-2023.pdf	
	This item was presented and discussed.	
<u>21-1240</u>	Upcoming Meeting Dates and Times Tuesday, March 1, 2022 at 1:00 p.m. Tuesday, September 6, 2022 at 1:00 p.m.	
	This item was presented.	
<u>21-1241</u>	Invitation to walk over to Red Lion Hotel after adjournment of meeting to view model hotel room renovations	
	This item was presented.	
Adjournment		
	Vanden Berg moved, seconded by Wilde, that the meeting be adjourned at 1:31 p.m. Roll Call. Motion carried by the following vote:	
	Aye: 10 - Gifford, Wilde, Kuen, Van Laanen, Reader, Vanden Berg, Dearborn, Hedtke, Downs and Seidl	
	Excused: 2 - Kaufert and Coenen	

Absent: 4 - Dietz, Benz, Rugland and Patza

7.



### 2021 Results

- Community Covid-19 testing started Jan. 11, 2021
- Community Covid-19 Vaccination Clinic started Feb. 1, 2021 and finished May 31, 2021
- 11 events from June 2021 to end of year

# FOX CITIES EXHIBITION CENTER

## 2021 Financial Results

**Total Revenue Department Expense General & Unapplied Expenses** House Profit **Other Operating Expenses Net Operating Income** Federal Grant Net Profit

\$179,928 \$145,190 \$321,489 (\$176,299) \$26,607 (\$202,906) \$88,172 (\$114,734)

# FOX CITIES EXHIBITION CENTER

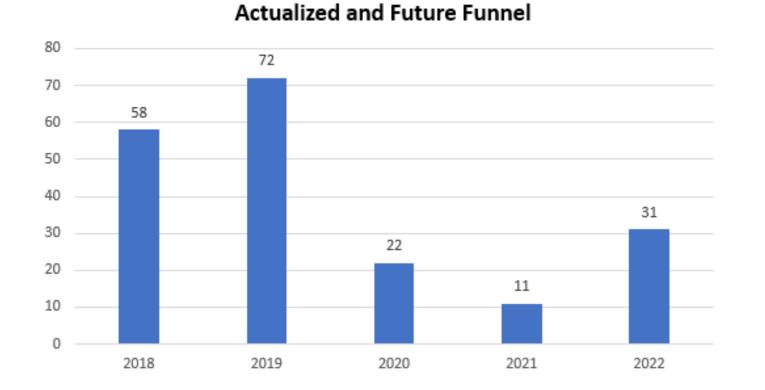
## 2021 Major Expenses

- Pilot \$25,000
- Grounds \$31,145 (snow removal)
- Maintenance Contracts \$48,864 (Otis)
- Labor \$116,492
- Utilities \$117,693

# FOX CITIES EXHIBITION CENTER

### Lookback and Rebuilding Phase

FR



## 2022 Outlook

- 14 signed contracts , 8 more than the last time we met, with contribution of approximately 3247 nights.
- Several of the 2022 groups will create compression in the market.
- Increase of 8 additional signed contract since May meeting.
- 4 tentative agreements & 5 prospect holds in sales funnel with another 500 room nights pending.



### Hotel News

- Phase 1 of 96 rooms and Phase 2 of 102 rooms complete
- Phase 3 of 94 rooms underway
- Phase 4 of 96 rooms are upcoming
- New roof on conference center in April
- Exterior improvements complete
- Additional updates to all meeting & event space.
- New front desk, lobby design
- Added a market next to front desk



### Hotel News cont.

- Orchard Restaurant remodeled and renamed Harvest Kitchen & Pantry
- Clubhouse Sports Bar & Grill remodeled and renamed Clubhouse Kitchen & Bar
- Software and system upgrades throughout hotel.
- Official cutover to Hilton will be in March as we hit our benchmarks for onboarding.



# Staffing Updates

- New Facility Manager, Mike Videc, started last September.
- New hiring Director of Sales & Marketing, Brandon Flitter, overseeing all sales and marketing efforts.
- Erin Marquez has been deployed to sell the FCEC as a focus.
- New eMarketing Manager joining our team in two weeks for hotel, outlets, and FCEC.

EXHIBITION

**FNTFR** 

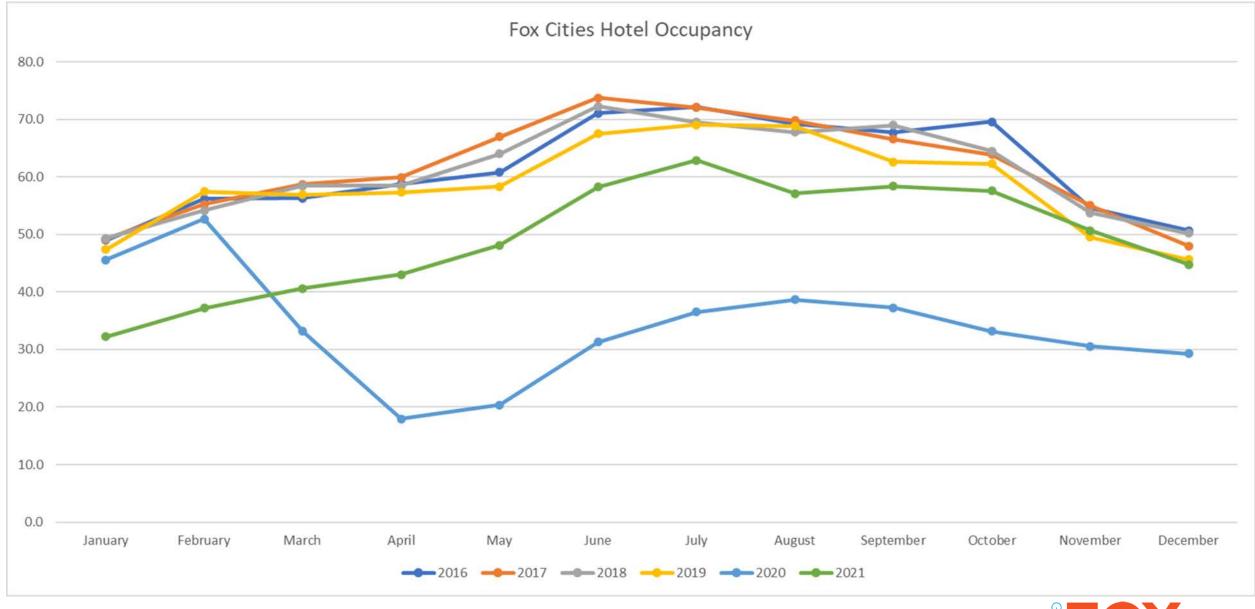
• All sales and catering staff tasked to sell hotel an rather than one person tasked to spearhead.

## So what's next?

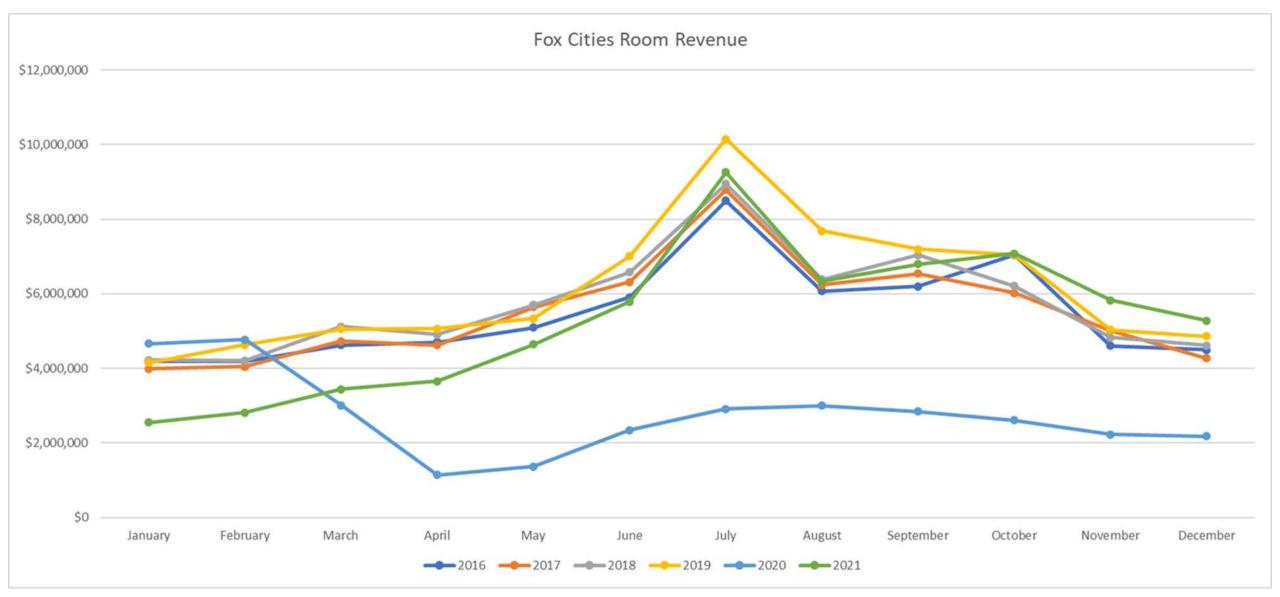
- Marketing, marketing, marketing! Re-Design of artwork has begun.
- FCEC is part of our Hilton website. appletonpapervalley.hilton.com













### **2021 Year in Review**

- Occupancy
  - +46% to 2020
  - -16% to 2019
- Revenues
  - +92% to 2020
  - -13% to 2019
- 4<sup>th</sup> Quarter 2021 Room Tax collections were +8.2% over Q4 2019!



### **2021 Year in Review**

### **CONVENTION SALES**



Meeting and Convention Events





Future Meeting and Convention Events



Room Nights





Future Estimated Room Nights



Future Estimated Direct Visitor Spending



### **2021 Year in Review**

### SPORTS MARKETING



Sporting Events



Room Nights



**Direct Visitor Spending** 



Future Sporting Events



Future Estimated Room Nights



Future Estimated Direct Visitor Spending

