

#### **City of Appleton**

100 North Appleton Street Appleton, WI 54911-4799 www.appleton.org

### Meeting Agenda - Final Municipal Services Committee

Monday, August 9, 2021 4:30 PM Council Chambers, 6th Floor

- 1. Call meeting to order
- 2. Roll call of membership
- 3. Approval of minutes from previous meeting

21-1152 Minutes from July 26, 2021

Attachments: Meeting Minutes from July 26, 2021.pdf

#### 4. Public Hearings/Appearances

#### 5. Action Items

21-1155

**Bartell Drive**, from Prospect Ave to Pine Street, be reconstructed with asphalt pavement and concrete curb & gutter to a width of 33' from back of curb to back of curb, which is 4' narrower than the existing street. Intersection geometry at Charles St, Hickory St, and Riverdale Dr to be modified to reduce the amount of pavement and create more traditional T-intersection layouts. New concrete sidewalk to be constructed along both sides of Bartell within the project limits. Existing parking provisions within the project limits will remain unchanged.

Attachments: Bartell Dr-sidewalks.pdf

**Morrison Street**, from Wisconsin Avenue to Glendale Avenue, be reconstructed with asphalt pavement and curb and gutter. The dimensions of the Morrison Street reconstruction project are as follows:

Wisconsin Ave - Randall St: New asphalt pavement to be constructed to a width of 33' from back of curb to back of curb, which is 4' narrower than the existing street within this portion of the project. Existing on-street parking to remain unchanged within this portion of the project.

Randall St - Brewster St: New asphalt pavement to be constructed to a width of 33' from back of curb to back of curb, which is 2' narrower than the existing street within this portion of the project. Existing on-street parking to remain unchanged within this portion of the project.

Brewster St - Glendale Ave: New asphalt pavement to be constructed to a width of 33' from back of curb to back of curb, which is the same width as the existing street within this portion of the project. New street to be shifted 1' to the east within this portion of the project. Existing on-street parking to remain unchanged within this portion of the project.

**Summit Street**, from Prospect Avenue to Fourth Street, be reconstructed with asphalt pavement and concrete curb & gutter to a width of 26' from back of curb to back of curb, which is 2' narrower than the existing street.

On-street parking would be removed within the project limits along the west side of Summit Street.

Attachments: Summit St-watermain breaks map.pdf

21-1157 Request from Home Burger for a street occupancy permit to place tables and chairs in the College Avenue beautification strip at 205 W. College Avenue.

Attachments: Home Burger Bar-tables .pdf

21-0873 R/B-Approve update to Municipal Code Section 4-392 related to electrical work by a home owner.

Attachments: Municipal Code 4-392.pdf

Municipal Code update 4-392.pdf

Legislative History

	6/21/21	Municipal Services Committee	recommended for approval
	7/7/21	Common Council	referred to the Municipal Services Committee
	7/12/21	Municipal Services Committee	held
	7/26/21	Municipal Services Committee	recommended for approval
	8/4/21	Common Council	referred to the Municipal Services Committee
<u>21-1158</u>	permit to p	lace a dumpster in the Ro	struction, Inc. for a street occupancy osevelt Street right-of-way at 610 E. 1 through October 8, 2021.
	<u>Attachmen</u>	ts: Grant Thompson-610 E Roc	osevelt St.pdf
<u>21-1159</u>		nicipal Code Article VII Sec of Heating Examiners.	ctions 4-436 through 4-458 related to
	<u>Attachmen</u>	ts: Municipal Code VII.pdf	
<u>21-1160</u>	in the Law		eet occupancy permit to place a Pod at 1119 W. Lawrence Street from 2021.
	<u>Attachmen</u>	ts: 1119 W Lawrence-POD.pdf	
<u>21-1161</u>	occupancy construction Morrison S	permit to create a construon of the YMCA Ramp in the	sign & Construction Inc. for a street action zone during the demolition and the Oneida Street, Lawrence Street, sight-of-way from August 26, 2021
	<u>Attachmen</u>	ts: Hoffman Planning-demo YM	ICA.pdf
<u>21-1174</u>	Resolution	n <b>#10-R-21 Scavenging of</b>	Solid Waste/Recyclables
	<u>Attachmen</u>	ts: #10-R-21 Solid Waste Scav	enging .pdf

#### 6. Information Items

21-1162 Standard Street Design Guidelines.

Attachments: Standard Street Design Guidelines.pdf

21-1163 Inspections Division Permit Summary Comparison Report

**Attachments:** Inspection Permit Summary .pdf

21-1169 BIRD e-scooter Report

Attachments: Bird e-scooter report.pdf

<u>21-1057</u> 2021 Mid-Year Performance Report.

Attachments: 2021 Mid-Year Performance Report.pdf

#### 7. Adjournment

Notice is hereby given that a quorum of the Common Council may be present during this meeting, although no Council action will be taken.

Reasonable Accommodations for Persons with Disabilities will be made upon Request and if Feasible.



#### **City of Appleton**

100 North Appleton Street Appleton, WI 54911-4799 www.appleton.org

### Meeting Minutes - Draft Municipal Services Committee

Monday, July 26, 2021

4:30 PM

Council Chambers, 6th Floor

- Call meeting to order
- 2. Roll call of membership

Present: 5 - Firkus, Prohaska, Doran, Fenton and Siebers

3. Approval of minutes from previous meeting

21-1047

Minutes from July 12, 2021

Attachments:

Minutes from July 12, 2021.pdf

Siebers moved, seconded by Fenton, that the Minutes be approved. Roll Call.

Motion carried by the following vote:

Ave: 5 - Firkus, Prohaska, Doran, Fenton and Siebers

4. Public Hearings/Appearances

21-1048

Design Hearing for future Paving Projects:

- -Bartell Drive from Prospect Avenue to Pine Street
- -Morrison Street from Wisconsin Avenue to Glendale Avenue
- -Summit Street from Prospect Avenue to Fourth Street.

Attachments:

Design Hearing for 2023 Paving Projects.pdf

5. Action Items

21-0872

Approve update to Municipal Code Section 4-141 regarding prohibited

accessory buildings.

Attachments:

Municipal Code 4-141.pdf

Update-Section 4-141 Municipal Code.pdf

Amend: remove part 2 from section (f) prohibiting pole buildings greater than 200 sq.

ft. 4-1 passes.

Doran moved, seconded by Fenton, that the Report Action Item be

recommended for approval. Roll Call. Motion carried by the following vote:

Aye: 5 - Firkus, Prohaska, Doran, Fenton and Siebers

<u>21-0873</u> Approve update to Municipal Code Section 4-392 related to electrical work by a home owner.

Attachments: Municipal Code 4-392.pdf

Siebers moved, seconded by Prohaska, that the Report Action Item be recommended for approval. Roll Call. Motion carried by the following vote:

Aye: 5 - Firkus, Prohaska, Doran, Fenton and Siebers

21-1049 Request from AT&T for a street occupancy permit to place a cabinet in the terrace at 2018 S. Kernan Avenue.

Attachments: AT&T- 2018 S Kernan Ave.pdf

Siebers moved, seconded by Fenton, that the Report Action Item be recommended for approval. Roll Call. Motion carried by the following vote:

Aye: 5 - Firkus, Prohaska, Doran, Fenton and Siebers

21-1050 Request from AT&T for a street occupancy permit to place a cabinet in the terrace at 1407 W. Kamps Avenue.

Attachments: AT&T-1407 W Kamps Ave.pdf

Fenton moved, seconded by Prohaska, that the Report Action Item be recommended for approval. Roll Call. Motion carried by the following vote:

Aye: 5 - Firkus, Prohaska, Doran, Fenton and Siebers

21-1052 Request from AT&T for a street occupancy permit to place a cabinet in the terrace at 1130 W. Commercial Street.

Attachments: AT&T-1130 W Commercial St.pdf

Prohaska moved, seconded by Siebers, that the Report Action Item be recommended for approval. Roll Call. Motion carried by the following vote:

Aye: 5 - Firkus, Prohaska, Doran, Fenton and Siebers

21-1053 Request from Ruby's Pantry for a monthly street occupancy permit to close a portion of Ida Street the first Tuesday of each month from 2:00 p.m. to 7:00 p.m. adjacent to First English Lutheran Church.

Attachments: First English Lutheran Church-St Occ Permit.pdf

Fenton moved, seconded by Prohaska, that the Report Action Item be

recommended for approval. Roll Call. Motion carried by the following vote:

Aye: 5 - Firkus, Prohaska, Doran, Fenton and Siebers

#### 21-1054

Approve updated InterGovernmental Agreement with the Town of Grand Chute and Outagamie County for intersection improvements at CTH OO/Oneida Street, CTH OO/Ballard Road and CTH OO/Roemer Road.

Attachments: CTH OO-Intersection Improvements.pdf

Siebers moved, seconded by Fenton, that the Report Action Item be recommended for approval. Roll Call. Motion carried by the following vote:

Aye: 5 - Firkus, Prohaska, Doran, Fenton and Siebers

#### 21-1055

Approve Six Month Trial Period to convert existing 5 minute loading zone (5:00 p.m. to 11:00 p.m.) and taxi loading zone only (11:00 p.m. to 3:00 a.m.) to a standard 15-minute loading zone (5:00 p.m. to 3:00 a.m.) for the six parking stalls on the north side of the 400 W. College Avenue block adjacent to the Fox Cities PAC.

Attachments: 400 W College Ave-parking meters.pdf

Siebers moved, seconded by Prohaska, that the Report Action Item be recommended for approval. Roll Call. Motion carried by the following vote:

Aye: 5 - Firkus, Prohaska, Doran, Fenton and Siebers

#### 21-1056

Request from Building for Kids Children's Museum for a street occupancy permit to install stickers and spray paint for a safe route to the museum. All installation and maintenance is the responsibility of the museum.

Attachments: Building for Kids-St Occ Permit.pdf

Siebers moved, seconded by Fenton, that the Report Action Item be recommended for approval. Roll Call. Motion carried by the following vote:

Aye: 5 - Firkus, Prohaska, Doran, Fenton and Siebers

#### 21-1060

Approve proposed traffic control for Trail View Estates South Subdivision.

Attachments: Trail View Estate South Subdivision.pdf

Prohaska moved, seconded by Siebers, that the Report Action Item be recommended for approval. Roll Call. Motion carried by the following vote:

Ave: 5 - Firkus, Prohaska, Doran, Fenton and Siebers

21-1061

Approve proposed traffic control for the Sixth and Seventh Additions to Emerald Valley Subdivision.

Attachments: Subdivision traffic control-Emerald Valley.pdf

Fenton moved, seconded by Prohaska, that the Report Action Item be recommended for approval. Roll Call. Motion carried by the following vote:

Ave: 5 - Firkus, Prohaska, Doran, Fenton and Siebers

<u>21-1064</u> Approve proposed parking restrictions related to the Bennett

Street/Wisconsin Avenue enhanced pedestrian crossing.

Attachments: Parking changes-Bennett St-Wisconsin Ave.pdf

Fenton moved, seconded by Prohaska, that the Report Action Item be recommended for approval. Roll Call. Motion carried by the following vote:

Aye: 5 - Firkus, Prohaska, Doran, Fenton and Siebers

21-1065 Approve proposed parking restrictions related to the Meade Street/Grant

Street enhanced pedestrian crossing.

Attachments: Parking changes-Meade St-Grant St.pdf

Fenton moved, seconded by Prohaska, that the Report Action Item be recommended for approval. Roll Call. Motion carried by the following vote:

Aye: 5 - Firkus, Prohaska, Doran, Fenton and Siebers

#### 6. Information Items

<u>21-1057</u> 2021 Mid-Year Performance Report.

Attachments: 2021 Mid-Year Performance Report.pdf

#### 7. Adjournment

Prohaska moved, seconded by Fenton, that the meeting be adjourned. Roll Call. Motion carried by the following vote:

Aye: 5 - Firkus, Prohaska, Doran, Fenton and Siebers

#### Why Sidewalks on Bartell Drive?

#### GENERAL

#### Sidewalk Installation Policy

- <u>First adopted in 1992:</u> "To provide pedestrian safety and convenience throughout the City of Appleton. Providing a walkable city also promotes a sense of community, provides for safe recreation and exercise, reduces traffic congestion, pollution and noise."
- For neighborhoods established prior to 1992: "Sidewalk shall be considered for installation, where they currently don't exist when streets are reconstructed."

#### Complete Streets Policy

- First adopted in 2016: "Appleton streets are designed and maintained to be safe, accessible, convenient and comfortable for all transportation modes, ages and abilities at all times."
- Projects Section states: "The City of Appleton shall approach all transportation projects as an opportunity to create safer, more accessible streets for all users."
- Network Section states: "Under this policy, the City of Appleton will gradually create a network of streets to serve all users."

#### • Comprehensive Plan - Transportation Chapter

Walking Section states: "Both on a national and local scale, there is an increasing interest in making walking a viable form of transportation within a community...

Appleton has developed a pedestrian friendly network of sidewalks and paths through most of its neighborhoods. This system is expanding through new sidewalks in developing parts of the community and through the efforts to expand the path systems."

#### Creating a Sustainable City Plan

o Implementing the On-Street Bike Lane Plan, expanding the sidewalk network and trail system are mentioned throughout the Sustainability Master Plan.

#### Health in All Policies

- First adopted in 2017: "Health in All Policies is a collaborative approach to improving the health of all people by incorporating health consideration into decision-making across sectors and policy areas.
- Social Determinates of Health Section states: "Accessible built environments that promote health and safety, including improved pedestrian, bicycle, and automobile safety, parks and green space, and health school siting."

#### SPECIFIC

- Connects Pine Street sidewalk to Prospect Avenue sidewalk
- Traffic volume over 1100 vehicles per day

							Fourth	St	
						**			
					•	Summit St			
						10			
					9				
					8				
					•				
6 W	atermai	n brea	US Sino	ce 2	010	l	Prospect	Ave	



APPROVED BY:

## PERMIT TO OCCUPY THE PUBLIC RIGHT-OF-WAY

Permit #:		). <del>=</del>
Effective Date:		
Expiration Date:		
Fee:	80.	00
aid (yes or no);		

Rev. 04-10-15	
Applicant Information	1 0 0
Name (print): JAMCS FRIA Com	pany: HOME BUICK BUR
Address: 205 W COLLEGE PM Telep	phone: (020) 851-(0324-FAX:
e	e-mail: H)MeVOLUTIEN DUNUM (QC)MAL.
Applicant Signature:	Date: 7/27/21
Occupancy Information	(100
General Description: 3 Red alning ta	DIC)
Street Address: 205 W. COLLEGE HVE	Tax Key No.:
- or-	
Street: From:	То:
Multiple Streets:	
(Department use only)	
Occupancy Type Sub-Type	<u>Location</u>
Permanent (\$40) Sandwich Board	Sidewalk
Temporary - max. 35 days (\$40)	☑ Terrace
Amenity/Annual (\$40) Dumpster	Roadway
Blanket/Annual (\$250) POD / Container	
☐ Block Party (\$15) ☐ Obstruction / Other	
Additional Requirements	
Plan/Sketch Certificate of Insurance	e Dond
	5 5014
U Other:	
Traffic Control Requirements \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	Contact Traffic Division (832-2379) 1 business day prior to any
Type of Street: Proposed Traffic Control:	lane closure, or 2 business days prior to a full road closure.
Arterial/CBD City Manual Page(s)	Additional Requirements:
Collector State Manual Page(s)	te v
☐ Local ☐ Other (attach plan)	*
Approved by: Date:	6 s
This permit approval is subject to the following conditions:	10 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
1. Permittee is responsible to obtain any further permits that may be required as part	
<ol> <li>Permittee shall adhere to any plan(s) that were submitted to the City of Appleton a</li> <li>This permit is subject to IMMEDIATE REVOCATION and/or issuance of a MUNCIPA</li> </ol>	
This permit is subject to IMMEDIATE REVOCATION if unfavorable traffic conditions	The state of the s
5.	
6.	9 9
This permit is issued to the applicant upon payment of the permit fee and is expressly limited to the permit, warranties that all street occupancies will be performed in conformity to City ordinances, sta manner. By applying for and accepting this permit, the applicant assumes full liability and/or any compliance with said ordinances, standards, policies and permit conditions. No occupancy shall oc	Indards and policies, be properly barricaded and lighted, and be performed in a safe posts incurred by the City for corrective work required to bring the subject area into
The Grantee shall guarantee at their expense, the repair or replacement of pavement, sidewalk and any sub-contractor working for them. The Grantee shall assume complete and full liability and resp damage to persons or property resulting from their facilities within the public right-of-way.	

(Department of Public Works)

DATE:

#### DEPARTMENT OF PUBLIC WORKS

100 North Appleton Street Appleton, WI 54911 Phone (920) 832-6474 Fax (920) 832-6489

TO:

Municipal Services Committee

FROM:

Kurt W. Craanen, Inspections Supervisor QUI Paula Vandehey, Director of Public Works PW

SUBJECT:

Update to Section 4-392 of the Municipal Code

DATE:

June 21, 2021

Staff recommends the following changes to Section 4-392 of the Municipal Code related to electrical work. In 2018, changes were made to this section to prohibit homeowners from doing their owner service changes in their homes. The proposed changes below further clarifies what is required in order to install a new service, as well as solar installations, by a home owner in their own home.

#### Sec. 4-392. Exemptions.

As allowed under Wis. Stats. §101.862(4)(a), a residential property owner may perform electrical work in his own dwelling which he owns and occupies without a license, with the exception of installing or replacing of service equipment, as long as the work is being conducted in a single-family dwelling. In the case of installing or replacing service equipment in a single-family dwelling, solar photovoltaic installations or electrical work performed on a residential property which is not a single-family owner occupied dwelling, the electrical work will need to shall be performed by a licensed electrical contractor, meeting all the requirements of SPS 305.41 as amended from time to time. The owner of the property must procure a permit prior to starting any electrical work. The property owner may not procure a permit on behalf of an electrical contractor or another individual.

The Department of Public Works recommends approval of the changes to Section 4-392 of the Municipal Code of the City of Appleton.

cc: Nicholas VandeCastle

#### DEPARTMENT OF PUBLIC WORKS

100 North Appleton Street Appleton, WI 54911 Phone (920) 832-6474 Fax (920) 832-6489

TO:

Municipal Services Committee

FROM:

Kurt W. Craanen, Inspections Supervisor W Paula Vandehey, Director of Public Works

SUBJECT:

Update to Section 4-392 of the Municipal Code

DATE:

June 21, 2021

Staff recommends the following changes to Section 4-392 of the Municipal Code related to electrical work. In 2018, changes were made to this section to prohibit homeowners from doing their owner service changes in their homes. The proposed changes below further clarifies what is required in order to install a new service, as well as solar installations, by a home owner in their own home.

#### Sec. 4-392. Exemptions.

utility interactive

As allowed under Wis, Stats, §101.862(4)(a), a residential property owner may perform electrical work in his own dwelling which he owns and occupies without a license, with the exception of installing or replacing of service equipment, as long as the work is being conducted in a single-family dwelling. In the case of installing or replacing service equipment in a single-family dwelling solar photovoltaic installations or electrical work performed on a residential property which is not a single-family owner occupied dwelling, the electrical work will need to shall be performed by a licensed electrical contractor, meeting all the requirements of SPS 305.41 as amended from time to time. The owner of the property must procure a permit prior to starting any electrical work. The property owner may not procure a permit on behalf of an electrical contractor or another individual.

The Department of Public Works recommends approval of the changes to Section 4-392 of the Municipal Code of the City of Appleton.

cc: Nicholas VandeCastle

#### **Paula Vandehey**

From:

Grant Thompson < grant@920remodel.com>

Sent:

Tuesday, July 27, 2021 8:25 AM

To:

Paula Vandehey

Cc:

Tina Marie

Subject:

Hello from Grant Thompson Construction / dumpster permit

#### Hello

I talked with someone at the appleton inspection office about a street permit for a dumpster this dumpster will be there over 30 days total job time would be approx. 8 weeks they asked me to contact you

job name and address Chad and Emily Walters 610 E Roosevelt ST Appleton Wi

would like to have the dumpster delivered 8/6/21 am

Sincerely,
Grant Thompson
Builder - Owner
Grant Thompson Construction, Inc.
920-304-9571
grant@920remodel.com
www.920remodel.com



Attention: This message was sent from a source external to the City of Appleton. Please use caution when opening attachments or clicking links.

#### APPLETON CODE

#### ARTICLE VII. MECHANICAL

#### **DIVISION 1. GENERALLY**

#### Sec. 4-436. Penalty for violation of article.

Any person who shall violate any provision of this article shall be subject to a penalty as provided in §1-16. (Code 1965, §18.14)

#### Sec. 4-437. Inspections.

Article II, Division 4 of this chapter shall apply to inspection of work regulated under this article. (Code 1965, §18.03)

#### Sec. 4-438. Appeals.

Any person directly interested who is aggrieved by any decision of the Inspection Supervisor or the Board of Heating Examiners in the execution of their duties pursuant to this article may appeal from any decision to a Heating Board of Appeals, which shall consist of three (3) recognized contractors for work governed by this article or holders of licenses under this article, one (1) of whom shall be chosen by the party taking the appeal, one (1) by the Inspections Division, and the third person chosen by the other two (2) members. The appeal shall be taken by the person aggrieved by giving written notice of such appeal to the Inspections Division at its office within twenty-four (24) hours after such decision is made. The selection of the members of the Heating Board of Appeals shall be made at once and the Board shall meet within forty-eight (48) hours after the giving of such notice and shall render a decision within five (5) days thereafter, which shall be in writing. Any interested party, including the Inspections Division, shall have the right to present the case to the Heating Board of Appeals, whose decision shall be final. The members of the Appeal Board shall serve without pay.

(Code 1965, §18.01(5); Ord 32-92, §1, 3-18-92; Ord 174-93, §1, 10-19-93; Ord 176-93, §1, 10-19-93; Ord 118-96, §1, 12-18-96)

Secs. 4-439 - 4-455. Reserved.

#### **DIVISION 2. BOARD OF HEATING EXAMINERS**

#### Sec. 4-456. Membership; organization.

The Board of Heating Examiners shall consist of seven (7) members: the Fire Chief; five (5) licensed heating contractors, to be as diversified as possible, and one (1) member of the Common Council. The Inspection Supervisor shall be secretary of the Board without a vote, except in case of a tie vote, and shall keep a record of all its meetings and transactions. All appointments shall be for a term of two (2) years, except that the term of office of the Council member shall be one (1) year. At the regular meeting in October, the Board shall elect its chairman for the ensuing year. (Code 1965, §18.01(4)(b); Ord 32-92, §1, 3-18-92; Ord 174-93, §1, 10-19-93; Ord 118-96, §1, 12-18-96)

#### Sec. 4-457. Procedures.

The Board of Heating Examiners may adopt such rules of procedure for conduct of its meetings and for examination of applicants and for revocation and suspension of licenses as are reasonably calculated to carry out the purposes of this article.

(Code 1965, § 18.01(4)(c))

Secs. 4-458 - 4-475. Reserved.

#### **Paula Vandehey**

From:

Sara Wouters <sarawouterscookies@gmail.com>

Sent:

Wednesday, August 4, 2021 8:40 AM

To:

Paula Vandehey

Subject:

Extending Pod permit

Hello Paula. Thanks for getting back to me this morning. My husband and I are looking to extend our Pod permit 2 more months past our original permit that is just going to cover the month of August. Do to situations that be and supplies coming in later than expected, do to Covid, our lumber/trusses for our new garage are coming in 2 months later than originally quoted. So we will need to keep all of our garage items in the Pod till new garage is standing. We live at 1119 W Lawrence St, Appleton, WI 54914. Since we are tarring out the old driveway, old garage and slab there is no where else to put the Pod besides the road in front of our house. It is currently parked directly in front of our home and we've purchased 6' reflective stripping that we placed on all 4 corners of the Pod. Let me know if you have any questions or concerns for me or if I can provide any additional information.

#### Sara Wouters

Attention: This message was sent from a source external to the City of Appleton. Please use caution when opening attachments or clicking links.



#### PERMIT TO OCCUPY THE PUBLIC RIGHT-OF-WAY

Permit #: 2 -059 - T

Effective Date: 3 1 2 1

Expiration Date: 5 3 1 2 1

Fee: 4 0 0 2 3 1 8

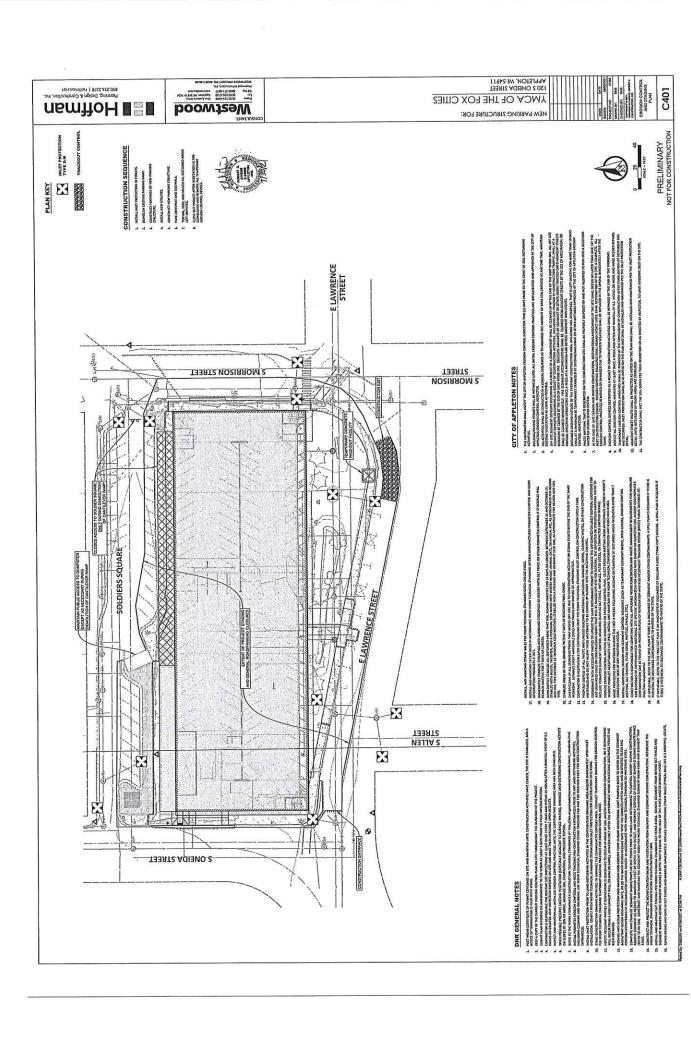
Rev. 04-10-15	Y
Applicant Information	11/11
Name (print): Travis Wouter	Company: N/A
Address: ///9 W. Lawren	CR St. Telephone: (920) 1809-0096, FAX: N/A
Apple ton, WI	549/4 e-mail: Corange To a grantons fraw is . Whiter
Applicant Signature:	Date: 5-19-21 9m
	u u
Occupancy Information	
General Description: \( \frac{\gamma}{\gamma}, \times/6"  \text{POS}	Container_
Street Address: NO	-Currence St Tax Key No.:
- or-	- (11)
Street:	From: 6[1/2] To: 7/10/21
Multiple Streets:	
(Department use only)	
	ub-Type <u>Location</u>
Permanent (\$40)	Sandwich Board Sidewalk
Temporary - max. 35 days (\$40)	Tables / Chairs Terrace
Amenity/Annual (\$40)	Dumpster Roadway
Blanket/Annual (\$250)	POD / Container
Block Party (\$15)	Obstruction / Other
Additional Requirements	
Plan/Sketch	Certificate of Insurance Bond
U Other:	
Traffic Control Requirements \( \Boxed{\text{N/F}}	Contact Traffic Division (832-2379) 1 business day prior to any
Type of Street: Proposed Traffic Control:	lane closure, or 2 business days prior to a full road closure.
☐ Arterial/CBD ☐ City Manual Page(	(s) Additional Requirements:
Collector State Manual Page	s) Keflective tape on
☐ Local ☐ Other (attach plan)	101
Approved by: Date:	
This permit approval is subject to the following conditions:	
Permittee is responsible to obtain any further permits     Permittee shall adhere to any plan(s) that were submit	that may be required as part of this occupancy.  Ited to the City of Appleton as part of this application.
<ol><li>This permit is subject to IMMEDIATE REVOCATION an</li></ol>	d/or issuance of a MUNCIPAL CITATION if conditions of the permit are not met.
4. This permit is subject to IMMEDIATE REVOCATION if	unfavorable traffic conditions develop during the period the occupancy is permitted.
5.	
6.	ee and is expressly limited to the location and type described herein. The applicant, in exchange for receiving this
parmit warranties that all street occupancies will be performed in o	see and is expressly limited to the location and type described in the applicant, in additional to the control of the conformity to City ordinances, standards and policies, be properly barricaded and lighted, and be performed in a safe summer full liability and/or any costs incurred by the City for corrective work required to bring the subject area into
compliance with said ordinances, standards, policies and permit or	onditions. No occupancy shall occur prior to approval of this permit by the Department of Public Works.
The Grantee shall guarantee at their expense, the repair or replace	ement of pavement, sidewalk and any other facilities within the public right-of-way damaged or destroyed by the Grantee or omplete and full lightility and responsibility, in accordance with existing ordinances and policies, in the event of injury or
damage to persons or property resulting rom their facilities within	the public right-of-way.
	6/06/01
APPROVED BY: Department	te of Public Works)  DATE: 3/2/2/2/2/



## PERMIT TO OCCUPY THE PUBLIC RIGHT-OF-WAY

Permit #:	-	
Effective Date:		_
Expiration Date:		
Fee:		
Paid (yes or no):		

Rev. 04-10-15				
Applicant Inform				
Name (print): Jaso			Company: Hoffman Plann	ing, Design & Construction Inc.
Address: 122	E College Ave Suite 10	G	Telephone: 920-539-6145	FAX:
Арр	leton, WI 64911		e-mail: jvogds@hoffma	an.net
Applicant Signatur	e: <u>Jasor</u>	n Vogds	D	Date: 8/3/2021
Comment Turkey				
Occupancy Infor		olan on moving fen	ace to during this period to fre	e up area of public parking along
General Description:	Lawrence St. and Solo		oo to during the police to	o up area or pasies pariang sierig
	Lawrence Ct. and Co.	nor oqua.o.		Tax Key No.: Exempt 002467
Street Address:				Tax key No.:
	e, S Morrison, Sol	From: August	26 2021	то: February 18th
2	Lawrence, S. Morr	ison, Soldiers	Square, Onieda	II
(Department use onl				
Occupancy Type		Sub-Type		cation
Permanent (\$40)	> 35 days	Sandwich Board		Sidewalk ·
Temporary - max		Tables / Chairs  Dumpster		Terrace Roadway
Amenity/Annual (		POD / Containe	ar P	Roduway
Block Party (\$15)		Obstruction / O		
Additional Requi		A STATE OF THE STA		
Plan/Sketch	<u>remento</u>	Certificate of In	ncurance [	Bond
		Cerunicace or an	isul direc	
Other:		A SECURITY OF		
Traffic Control R	tequirements 🔲 I	N/A	Contact Traffic Div	vision (832-2379) 1 business day prior to any
<u>Type of Street:</u>	<u>Proposed Traffic Control:</u>		lane closure, or 2	business days prior to a full road closure.
Arterial/CBD		ge(s)	Additional Require	ements:
Collector		ge(s)		
Local	Other (attach plan)			
Approved by:	Dat			
<ol> <li>Permittee is respons</li> <li>Permittee shall adhe</li> <li>This permit is subject</li> </ol>	ct to IMMEDIATE REVOCATION	nits that may be required comitted to the City of Ap I and/or issuance of a M	d as part of this occupancy, ppleton as part of this application, MUNCIPAL CITATION if conditions of onditions develop during the period	
permit, warranties that all si manner. By applying for an	treet occupancies will be performed nd accepting this permit, the applicar	in conformity to City ordina int assumes full liability and	ances, standards and policies, be properl	orein. The applicant, in exchange for receiving this ly barricaded and lighted, and be performed in a safe rective work required to bring the subject area into mit by the Department of Public Works.
The Grantee shall guarante any sub-contractor working	ee at their expense, the repair or repl	placement of pavement, side ne complete and full liability	dewalk and any other facilities within the p y and responsibility, in accordance with ex	oublic right-of-way damaged or destroyed by the Grantee or xisting ordinances and policies, in the event of injury or
APPROVED BY				DATE:
ATTROVED BY		ment of Public Works)		



#### #10-R-21 Scavenging of Solid Waste/Recyclables

Submitted By: Alderperson Smith – District 10

Date: 8/4/2021

Referred To: Municipal Services Committee

Whereas Appleton has restructured bulk item pickups for a number of reasons, one being to reduce the number of useful items sent prematurely to the landfill and

Whereas a common practice is for individuals to collect items off the terrace on garbage/recycling night and

Whereas this is an illegal act by city ordinance Sec. 15-32 Scavenging Solid Waste or recyclables for collection,

Be it resolved that city ordinance Sec 15-32 be rescinded as a way to legalize an act which would then legally help reduce items sent prematurely to a landfill.

Sec. 15-32 Scavenging Solid Waste or recyclables for collection is below:

Sec. 15-32. Scavenging of solid waste or recyclables placed for collection. Authorized personnel. It shall be unlawful for any person other than authorized City employees or county recycling contractors to go through, sort or take anything from any solid waste or recyclables that have been set out for the purpose of being picked up by City refuse collection personnel. Yard waste, grass clippings and brush are not included in the prohibitions set forth in this paragraph.

(Ord 166-08, §1, 11-11-08; Ord 24-14, §1, 5-13-14)



August 2021

#### CITY OF APPLETON STANDARD STREET DESIGN GUIDELINES

#### I. NEW CONSTRUCTION or URBANIZATION.

Below are the general guidelines for new street construction. However, each facility must be looked at individually to review factors that should be considered such as parking needs, density of development, truck traffic, etc.

#### A. Base

- 1. Twelve inches compacted stone base over geogrid, installed to design subgrade profile.
- 2. Grade full right-of-way to design section.
- 3. Twelve-inch base installed at time of pavement if not previously graded.
- 4. Undercut for poor soil conditions.

#### B. Width (back of curb to back of curb)

Minor Residential: 29'

Residential: 31'

Parks and Schools (Adjacent to Entrance): 37'

Collectors: 37'

Arterials: Custom design lane widths ranging from 10-12 feet depending on traffic volume, truck traffic, speed, and complete streets consideration.

(See Narrow Street Parking Policy 6/16/93 for parking restrictions)

#### C. Permanent Surface

- 1. Minor Residential: Seven-inch plain concrete with curb
- 2. Residential: Seven-inch plain concrete with curb
- 3. Collector: Eight-inch doweled concrete with curb
- 4. Arterial / Truck Route: Eight-inch to Ten-inch doweled concrete with curb, depending on engineering considerations.
- 5. Urbanization (Minor residential/Residential): 3-1/4 inch asphalt or seven-inch concrete with curb, depending on engineering considerations.
- 6. Urbanization (Collectors/Arterials): Eight-inch to Ten-inch doweled concrete with curb, depending on engineering considerations.

#### D. Miscellaneous

- 1. All existing gravel service walks and drives are replaced with concrete.
- 2. Backfill to edge of walk or slope to meet the proposed walk grade at the property line if there is not walk.

#### E. Standards for Horizontal Curvature

1. Residential - Table 1 gives the minimum curve radii for the various functional classifications. Minimum radii should be used only when the cost of realizing the higher standard is inconsistent with the benefit. Where physical restrictions cannot be overcome and it becomes necessary to introduce curvature or a lower standard than the design speed for the project, the design speed between successive curves shall not change by more than 10 mile-per-hour increments. Under no conditions shall a curve for a design speed lower than the design speed of the project be introduced at the end of a long tangent or at other locations where high approach speeds may be anticipated. Angle points less than one degree require no curve radius. A compound curve will not be permitted. A broken-back curve is two curves in the same direction joined by a short tangent. Broken-back curves are not permitted.

Table 1. Design Standards for Streets in Residential areas

Design Item	Local Streets (feet)	Collector Streets (feet)
Minimum CL radius of horizontal curves	180ª	280ª
Minimum Tangent between adjacent horizontal curves	100	100
Minimum Sight Distance	150	200

<sup>&</sup>lt;sup>a</sup> — may be larger, depending on terrain and available sight distance

2. Non- Residential – Custom design based on speed limit and traffic volumes.

#### II. RECONSTRUCTION (Total)

#### A. Base

- 1. Twelve-inch compacted stone over geogrid.
- 2. Undercut for poor soil conditions.

#### B. Width

- 1. Reduce width to new construction guidelines unless existing or increased width is justified.
- 2. See Narrow Street Parking Policy 6/16/93 for parking restrictions.

#### C. Permanent Surface

- 1. Minor Residential: 3-1/4 inch asphalt with curb
- 2. Residential: 3-1/4 inch asphalt with curb
- 3. Collector: Eight-inch doweled concrete with curb
- 4. Arterial / Truck Route: Eight-inch to Ten-inch doweled concrete with curb, depending on engineering considerations.

#### D. <u>Miscellane</u>ous

- 1. All existing service walks and driveways replaced in kind.
- 2. Backfill to edge of walk or variable to fit existing conditions where no walk.
- 3. Re-grade private property as required in the event of walk grade change.
- 4. Driveway aprons replaced with concrete.

#### III. RECONSTRUCTION (Partial)

#### A. Base

- 1. Replace base in kind as required.
- 2. Asphalt base for a greater load capacity.

#### B. Width

Use existing width.

#### C. Permanent Surface

- 1. Three-inch asphalt surface.
- 2. Salvage existing curb and gutter with minor replacement.

#### IV. BIKE LANES

Bike lanes shall be considered and designed in accordance with the City of Appleton's Complete Street Policy and City-Wide Bike Lane Plan.

#### V. COMPLETE STREETS

All streets, whether new or reconstructed, should adhere to the vision of the City of Appleton's Complete Streets Policy, where "all streets are designed and maintained to be safe, accessible, convenient and comfortable for all transportation modes, ages and abilities at all times."

#### Department of Public Works Inspections Division

#### Permit Summary Count YTD Comparison

01/01/21 Thru 07/31/21

Report Date: 8/5/2021

47	100	
Ant	reton	
MYY	"meeting community needsenhancing quality of life	e."
1		

Permit	Year	Permit	Total Estimated	Total Receipt
Туре	Issued	Count	Cost	Amount
BUILDING				
	2020	684	49,744,626	202,944.50
	2021	767	106,472,103	230,465.51
		12.13 %	114.04 %	13.56 %
DISPLAY SIGN				
	2020	65	303,749	2,710.00
	2021	49	421,585	2,080.00
		-24.62 %	38.79 %	-23.25 %
ELECTRICAL				
	2020	405	6,104,748	86,663.74
	2021	434	16,459,536	113,212.12
		7.16 %	169.62 %	30.63 %
ROSION CNTL				
	2020	23		2,650.00
	2021	31		3,741.00
		34.78 %	%	41.17 %
HEATING				
	2020	516	5,564,985	44,843.25
	2021	655	23,173,170	59,606.70
		26.94 %	316.41 %	32.92 %
LAN REVIEW				
	2020	61		18,675.00
	2021	68		22,315.00
		11.48 %	%	19.49 %
PLUMBING				
	2020	295	3,695,054	25,888.00
	2021	358	8,859,547	33,228.00
		21.36 %	139.77 %	28.35 %
SEWER				
	2020	144	1,015,940	15,222.40
	2021	154	882,504	16,283.99
		6.94 %	-13.13 %	6.97 %
WELL				
	2020	8		280.40
	2021	4 ,		160.00
		-50.00 %	%	-42.94 %

#### Department of Public Works Inspections Division

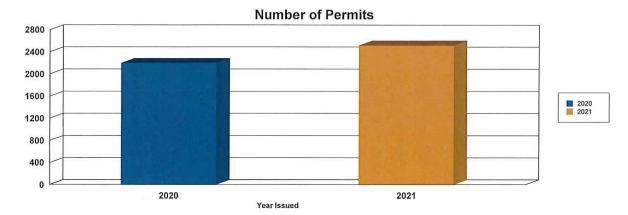
#### Permit Summary Count YTD Comparison

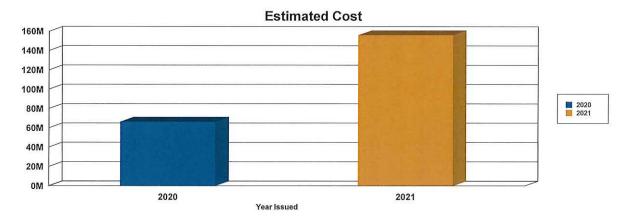
01/01/21 Thru 07/31/21

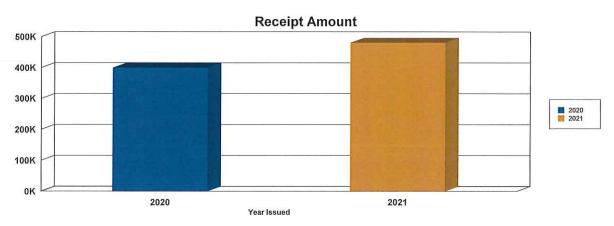
Report Date: 8/5/2021



	2020	2021
Permits	2201	2520
Estimated Cost	66,429,102.00	156,268,445.00
Receipt Amount	399,877.29	481,092.32







## City of Appleton BIRD E-Scooter Pilot Community Feedback Month of July, 2021

#### **COMPLAINTS RECEIVED BY CITY**

	MAY	JUNE	JULY	AUGUST	SEPT	ост	NOV	DEC
Improper Parking	10	2	15					
Improper Street Riding	1	0	2					
Scooters are Unsafe	1	6	6					
Scooters are Unsightly	1	1	1					
Sidewalk Riding on College	19	2	2					
Other	4	4	3					
TOTAL	36	15	29					

#### **ACCIDENTS**

	MAY	JUNE	JULY	AUGUST	SEPT	ОСТ	NOV	DEC
Reported Accidents	0	1	0					

#### **PUBLIC SURVEY**

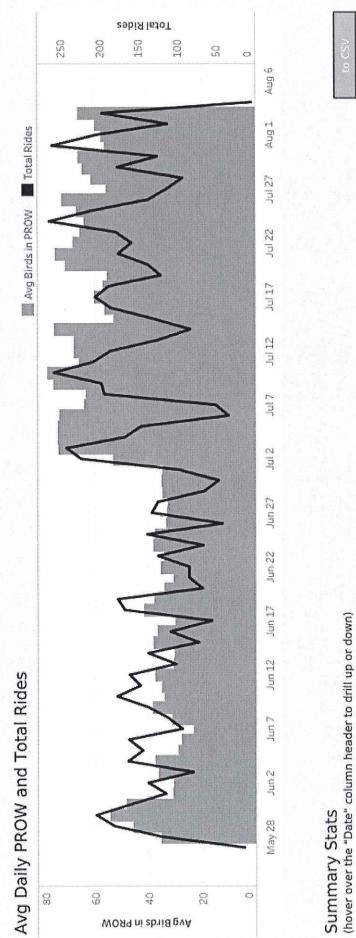
At the conclusion of this pilot study, do you support the City of Appleton developing permanent regulations to allow dockless scooter share in Appleton?	%
Yes, they should be allowed	
No, they should be prohibited	
but with some changes	

What is your overall opinion of dockless scooters in Appleton?	%
Very favorable opinion	120
Somewhat favorable opinion	
Neutral/no opinion	
Somewhat unfavorable opinion	
Very unfavorable opinion	

# Appleton\_WI

Date Range 1/1/2021 12:00:00 AM to 12/31/2021 11:59:59 PM



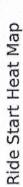


Day of Date	Total Rides	Total Distance (mi) Total		Distance (km) Avg. Distance (mi)	Avg Distance (km)	(mim)	Avg Birds in PROW	Kides per bird
August 4, 2021	<b>S</b>	44.00	13.4		2.7	13.8		0.0
August 3, 2021	198	299.5	481.7	1.8	6.5	18.0	99	0.2
August 2, 2021	113	178.8	287.9	1.7	2.7	14.6	09	2.1
August 1, 2021	205	453.3	729.4	2.2	3.5	22.0	22	3.5
July 31, 2021	262	437.1	703.3	1.6	2.7	15.8	95	4.5
July 30, 2021	126	157.1	252.9	1.3	2.2	10.5	99	1.9
July 29, 2021	178	291.3	469.0	1.5	2.3	13.5	54	2.8
July 28, 2021	94	113.7	183.0	1,0	1.6	10.0	61	1.5
July 27, 2021	114	166.5	267.6	1.4	2.2	12.3	26	2.2
July 26, 2021	138	205.9	330,9	1.3	2.1	14.3	72	1.8
July 25, 2021	210	335.6	539.7	1,4	2.2	12.9	67	H.E
July 24, 2021	266	376.5	605.9	1.4	2.2	13.0	42	£,4
July 23, 2021	180	273.6	440.2	1.3	2.0	15.9	92	2.7
July 22, 2021	160	217.2	349,4	1.3	2.1	12.0	68	2.4
July 21, 2021	177	219.2	352.5	1.3	2.1	12.0	75	2.3
וכחכ חכ טושו	130	7.40.7	DAD &	חו	بر -	ø	17	7.0

# Appleton\_WI

Date Range 1/1/2021 12:00:00 AM to 12/31/2021 11:59:59 PM







Ride End Heat Map



Total Rides: 10,304

Unique Riders: 3,113

Avg Rides / Rider: 3.31

## Ride Details

Ride ID	Start City	End City	Start Time	End Time	Ride Distance (mi)	Ride Distance (km)	Ride Duration (s)	Commuter	Low Incom
Grand Total			A STATE OF THE STA	Miles of Chilles in a spiritual dynamics in the format system of places is great description of promotion	15,222,8		10,273,203	613	m
FEF975F953.	FEF975F953 Appleton WI	Appleton WI .	Appleton_WI 8/4/2021 12:48:23 AM	8/4/2021 1:23:07 AM	4.4	7.7	2,083	0	0
C738D0C57	C738D0C57 Appleton Wi	Appleton WI -	Appleton_WI 8/4/2021 12:45:37 AM	8/4/2021 1:05:37 AM		2.8	1,199	0	0
905FFB9EE	905FFB9EE Appleton WI	Appleton WI -	Appleton_WI 8/4/2021 12:37:14 AM	8/4/2021 12:39:17 AM	0,0	0.0	123	0	0
BBD6AEFCF	IBD6AEFCF Appleton Wi	Appleton WI	Appleton_WI 8/4/2021 12:36:49 AM	8/4/2021 12:39:51 AM	0.4	0.7	181	0	0
240F4533A	240F4533A Appleton Wil	Appleton WI -	Appleton_WI 8/4/2021 12:33:07 AM	8/4/2021 12:40:35 AM	0.3	0,4	447	0	0
CBDA12792	CBDA12792 Appleton Wi	3	Appleton_WI 8/4/2021 12:21:18 AM	8/4/2021 12:26:32 AM	0'0	0.0	31.4	0	0
82B2AC10A.	Appleton Wil	Appleton Wil-	8282AC10A Appleton Wi Appleton Wi 8/4/2021 12:08:48 AM	8/4/2021 12:15:14 AM	Y.	2.4	386	0	o

# DEPARTMENT OF PUBLIC WORKS YEAR END REVIEW

All figures through June 30, 2021

PUBLIC WORKS DEPARTMENT

Administrative Services

**Business Unit 17011** 

# Significant 2021 Events:

Opened 5th Floor Customer Service back up to the public.

Client Benefits/Impacts	Actual 2017	Actual 2018	Actual 2018 Actual 2019 Actual 2020	Actual 2020	Target 2021	Actual 2021	Target 2022
Ordinance compliance							
Construction permits sold	840	765	710	813	725	488	750
Recovery of project costs							
# of assessment bills prepared	1,142	1,180	1,137	1,378	1,100	69	1,200
Compliance with city regulations							
# of site plans reviewed	29	32	27	25	32	11	32
Strategic Outcomes							
Consistent and current information							
Policies reviewed and updated	7	3	9	4	8	3	10
% of customers with a positive							
perception of Public Works	New Measure	74%	78%	82%	100%	84%	100%
Work Process Output							
Service provided							
# of agenda items prepared	207	212	222	199	180	106	200
Improvements/additions to infrastructure							
\$ of projects bid	\$19,943,755	\$11,223,161	\$11,223,161   \$26,850,076   \$19,912,695   \$25,134,021	\$19,912,695	\$25,134,021	\$16,303,395 \$18,632,555	\$18,632,555

# DEPARTMENT OF PUBLIC WORKS YEAR END REVIEW

All figures through June 30, 2021

PUBLIC WORKS DEPARTMENT

Concrete Reconstruction

Business Unit 17014

Significant 2021 Events:

Client Bonofite/Imnoots	Actival 2017	Actual 2018	Actual 2019	Actival 2017   Actival 2018   Actival 2019   Actival 2020   Target 2021	Target 2021	Actual 2021	Target 2022
Chent Denemes/ impacts	Victual 2017	vocaai 2010	Trong Torr	Trong Tong			0
Condition of roadway surfaces							
(scale 100-0, 0 best)							
Average condition rating	18.96	18.37	18.04	18.00	18.00	18.12	19.00
Miles of street under minimum	5						
ride ability	5.91	4.47	3.95	4.00	4.00	4.19	4.50
Strategic Outcomes							
Improvement to street system							
Total miles of streets	344	345	347	349	349	349	351
Total miles in concrete	241	242	236*	244	244	237	244
% of total miles reconstructed (concrete to concrete)	0.72%	0.69%	0.40%	0.35%	0.40%	0.030%	0.38%
Work Process Outputs							
Restoration of roadway surfaces							
Miles of streets reconstructed	2.47	2.38	1.37	1.22	1.70	0.13	1.34
(asphalt or concrete to concrete)							
Expansion of street system							
Miles of new grade & gravel streets	0.64	0.27	1.54	1.11	1.50	0.00	1.35

<sup>\*</sup> Corrected how this is calculated for consistency in both Concrete and Asphalt

# DEPARTMENT OF PUBLIC WORKS YEAR END REVIEW

All figures through June 30, 2021

PUBLIC WORKS DEPARTMENT

Sidewalk Construction

Business Unit 17015

Significant 2021 Events:

Client Benefits/Impacts	Actual 2017	Actual 2018	Actual 2019   Actual 2020   Target 2021   Actual 2021	Actual 2020	Target 2021		Target 2022
Safe pedestrian walkways							
# of defective sidewalk related accidents	0	0	0	0	0	0	0
Miles of Sidewalk	450	453	454	455	456	455	458
Strategic Outcomes							
Minimize liability							
# of insurance claims from defective							20
sidewalks	0	0	0	0	0	0	0
Work Process Outputs							
Defective sidewalks							
Miles of green dot	6.1	3.46	4.66	89.9	2.5	0.5	3
Request for replacement							
Miles	0	0	0	0	0	0	0
Expansion of pedestrian walkways							
Miles of new sidewalks	5.17*	2.8	2.43	0.79	0.50	0.19	0.5

<sup>\*</sup> Includes Eisenhower Drive, Edgewood Drive and Northland Avenue sidewalks that were installed under other Business Units.

# DEPARTMENT OF PUBLIC WORKS YEAR END REVIEW

All figures through June 30, 2021

PUBLIC WORKS DEPARTMENT

Asphalt Reconstruction

Business Unit 17016

Significant 2021 Events:

Client Benefits/Impacts	Actual 2017	Actual 2017   Actual 2018   Actual 2019   Actual 2020   Target 2021   Actual 2021	Actual 2019	Actual 2020	Target 2021	Actual 2021	Target 2022
Condition of roadway surfaces							
(scale 100-0, 0 best)	4			25	3		
Average condition rating	21.11	19.59	18.52	18.51	18.00	18.51	17.50
Miles under minimum rideability	18.65	16.34	14.84	14.89	14.00	14.90	14.00
Strategic Outcomes							
Improvement to street system							
Total miles of streets in city	344	345	347	349	349	349	351
Total miles in asphalt	93	94	103*	105	93	105	93
% of total miles reconstructed	0.24%	0.490%	0.270%	0.560%	0.40%	0.190%	0.44%
Work Process Outputs							
Restoration of roadway surfaces							
Miles of streets reconstructed	0.83	1.69	0.92	1.95	1.28	89.0	1.55

<sup>\*</sup> Corrected how this is calculated for consistency in both Concrete and Asphalt

# DEPARTMENT OF PUBLIC WORKS YEAR END REVIEW

All figures through June 30, 2021

PUBLIC WORKS DEPARTMENT

Traffic Control and Maintenance

**Business Unit 17022** 

Significant 2021 Events:

c control devices         11         12         20         15         16         3           parking centrols         11         12         20         15         16         3           parking centrols         19         51         60         29         48         4           parking restrictions         19         51         60         29         48         4           ccd         2.75%         4.66%         2.06%         1.94%         2.00%         1.90%           ccd         2.75%         4.66%         2.06%         1.94%         2.00%         1.90%           cclty         intersections         690         638         694         725         694           es         intersections         690         638         694         725         694           introl devices         4.01         4.05         4.42 <t< th=""><th>Client Benefits/Impacts</th><th>Actual 2017</th><th>Actual 2018</th><th>Actual 2019</th><th>Actual 2020</th><th>Target 2021</th><th>Actual 2021</th><th>Target 2022</th></t<>	Client Benefits/Impacts	Actual 2017	Actual 2018	Actual 2019	Actual 2020	Target 2021	Actual 2021	Target 2022
ffice controls         11         12         20         15         16         3           rking restrictions         19         51         60         29         48         4           d         2.75%         4.66%         2.06%         1.94%         2.00%         1.90%           ity         ity         1.422         1,504         1,450         1,453         1,470         1,458           ity         itersections         690         638         694         694         725         694           intersections         690         638         694         694         725         694           oldevices         4.01         4.05         4.42         2.83         4.45         1.58           street mile         4.01         4.05         4.42         2.83         4.45         1.58           sined for other municipalities         26         26         29         30         31         30           uts         16 Signals         56 Signs         62 Signs         45 Signals         65 Signs         66 Signs           signs & signals         199 Signs         56 Signs         57         60         20           static & parking	Safe, reliable traffic control devices							
rking restrictions         19         51         60         29         48         4           d         2.75%         4.66%         2.06%         1.94%         2.00%         1.90%           dy         2.75%         4.66%         2.06%         1.94%         2.00%         1.90%           tersections         1,422         1,504         1,450         1,453         1,470         1,458           ntersections         690         638         694         694         694         694         694           ol devices         101 devices         4.01         4.05         4.42         2.83         4.45         1.58           site et mile         4.01         4.05         4.42         2.83         4.45         1.58           sined for other municipalities         2.6         2.9         3.0         3.1         3.0           signs & signs & signals         5.6         2.6         2.9         3.0         3.1         3.0           signs & signals         1.99 Signs         5.1 Signals         5.2 Signals         4.5 Signals         6.5 Signs           smands         5.2         5.3         5.7         6.0 Signs	# of changes to traffic controls	11	12	20	15	16	3	20
d         2.75%         4.66%         2.06%         1.94%         2.00%         1.90%           ity         tersections         1,422         1,504         1,450         1,453         1,470         1,458           ity         itersections         690         638         694         694         694         694         694           ol devices         4.01         4.05         4.42         2.83         4.45         1.58           street mile         4.01         4.05         4.42         2.83         4.45         1.58           sined for other municipalities         26         26         29         30         31         30           uts         105 Signals         56 Signals         51 Signals         4.45         4.45         1.58           signs & signs & signals         56 Signals         56 Signs         62 Signs         65 Signs         66 Signs           ckdowns         199 Signs         56 Signs         53         57         60         20	# of changes to parking restrictions	19	51	09	29	48	4	50
tity         tity         1,422         1,504         1,450         1,453         1,470         1,458           intersections         690         638         694         694         725         694           ol devices         690         638         694         694         725         694           ol devices         690         638         694         694         725         694           ol devices         601         602         604         604         725         694           ol devices         601         604         725         694         725         694           ol devices         601         4.01         4.05         4.42         2.83         4.45         1.58           ol devices         101         4.01         4.05         4.42         2.83         4.45         1.58           ol devices         26         26         29         30         31         30         30           ol devices         16 Signals         56 Signals         51 Signals         45 Signals         66 Signs         66 Signs           ol devices         109 Signs         58         53         57         60         20 <td>% of signs replaced</td> <td>2.75%</td> <td>4.66%</td> <td>2.06%</td> <td>1.94%</td> <td>2.00%</td> <td>1.90%</td> <td>1.50%</td>	% of signs replaced	2.75%	4.66%	2.06%	1.94%	2.00%	1.90%	1.50%
tersections 1,422 1,504 1,450 1,453 1,470 1,458   Intersections 690 638 694 694 725 694   Intersections 690 638 694 694 725 694 694   Intersections 690 638 694 694 725 694 694 694 694 694 694 694 694 694 694	Intersections in the City							
intersections         690         638         694         694         725         694           ol devices         4.01         4.05         4.42         2.83         4.45         1.58           ol devices         4.01         4.05         4.42         2.83         4.45         1.58           street mile         4.01         4.05         4.42         2.83         4.45         1.58           ained for other municipalities         26         26         29         30         31         30           uts         uts         56         5ignals         51 Signals         45 Signals         20 Signals           signs & signals         169 Signs         56 Signs         62 Signs         65 Signs         66 Signs           mands         52         58         53         57         60         20	# of controlled intersections	1,422	1,504	1,450	1,453	1,470	1,458	1,475
ol devices         4.01         4.05         4.42         2.83         4.45         1.58           street mile         4.01         4.05         4.42         2.83         4.45         1.58           sined for other municipalities         26         26         29         30         31         30           uts         26         26         29         30         31         30           signs & signals         16 Signals         36 Signals         51 Signals         51 Signals         45 Signals         20 Signals           ckdowns         199 Signs         56 Signs         62 Signs         65 Signs         66 Signs           emands         52         58         53         57         60         20	# of uncontrolled intersections	069	638	694	694	725	694	730
devices         4.01         4.05         4.42         2.83         4.45         1.58           et mile         4.01         4.05         4.42         2.83         4.45         1.58           et mile         26         26         29         30         31         30           cd for other municipalities         26         26         29         30         31         30           gras & signals         16 Signals         36 Signals         51 Signals         45 Signals         66 Signs           lowns         199 Signs         56 Signs         62 Signs         65 Signs         66 Signs           inds         52         58         53         57         60         20	Strategic Outcomes							
et mile         4.01         4.05         4.42         2.83         4.45         1.58           cd for other municipalities         26         26         29         30         31         30           ch for other municipalities         26         26         29         30         31         30           ch signals         36 Signals         51 Signals         51 Signals         45 Signals         20 Signals           cowns         199 Signs         56 Signs         62 Signs         65 Signs         66 Signs           inds         52         58         53         57         60         20	Effective traffic control devices							
ed for other municipalities         26         26         29         30         31         30           signals         16 Signals         36 Signals         51 Signals         32 Signals         45 Signals         20 Signals           owns         199 Signs         56 Signs         62 Signs         62 Signs         66 Signs           inds         52         58         53         57         60         20	# of accidents per street mile	4.01	4.05	4.42	2.83	4.45	1.58	4.00
of for other municipalities         26         26         29         30         31         30           sins & signals         16 Signals         36 Signals         51 Signals         32 Signals         45 Signals         20 Signals           owns         199 Signs         56 Signs         62 Signs         65 Signs         66 Signs           inds         52         58         53         57         60         20	Efficient use of staff							
gns & signals         16 Signals         36 Signals         51 Signals         32 Signals         45 Signals         20 Signals           lowns         199 Signs         56 Signs         62 Signs         65 Signs         66 Signs           inds         52         58         53         57         60         20	# of signals maintained for other municipalities	26	26	29	30	31	30	31
trol signs & signals         16 Signals         36 Signals         51 Signals         32 Signals         45 Signals         20 Signals           knockdowns         199 Signs         56 Signs         62 Signs         125         65 Signs         66 Signs           n demands         52         58         53         57         60         20	Work Process Outputs							
z signals       16 Signals       36 Signals       51 Signals       32 Signals       45 Signals       20 Signals         s       199 Signs       56 Signs       62 Signs       66 Signs       66 Signs         r parking       52       58       53       57       60       20	Service provided							
s         199 Signs         56 Signs         62 Signs         125         65 Signs         66 Signs           r parking         52         58         53         57         60         20	# of traffic control signs & signals	16 Signals	36 Signals	51 Signals	32 Signals	45 Signals	20 Signals	45 Signals
z parking 52 58 53 57 60 20	repaired from knockdowns	199 Signs	56 Signs	62 Signs	125	65 Signs	66 Signs	65 Signs
z parking 52 58 53 57 60 20	Respond to system demands			180				
52 58 53 57 60 20	# of responses for traffic & parking							
	related changes	52	58	53	57	09	20	9

# DEPARTMENT OF PUBLIC WORKS YEAR END REVIEW

All figures through June 30, 2021

PUBLIC WORKS DEPARTMENT

Business Unit 17023

Significant 2021 Events:

Street Lighting

et lighting         \$16.03         \$15.00         \$13.76         \$11.86         \$13.35           Outcomes         \$16.03         \$15.00         \$13.76         \$11.86         \$13.35           Outcomes         \$16.03         \$15.00         \$13.76         \$13.86         \$13.35           ided by street lights in the system         \$,759         \$,787         \$,903         \$,966         9,040           owned         1,147         1,250         1,301         1,324         1340           y owned         7,612         7,537         7,602         7,642         7,700           cess Output         to unsafe lighting conditions         to see the conditions         34         35           of street lights repaired because ents, acts of nature, or equipment         35         34         34         35	Client Benefits/Impacts	Actual 2017	Actual 2018	Actual 2017   Actual 2018   Actual 2019   Actual 2020   Target 2021   Actual 2021	Actual 2020	Target 2021	Actual 2021	Target 2022
ht \$16.03 \$15.00 \$13.76 \$11.86 \$13.35 \$13.35 \$13.35 \$13.35 \$13.35 \$13.35 \$13.35 \$13.35 \$13.35 \$13.35 \$13.35 \$13.35 \$13.35 \$13.35 \$13.47 \$1,250 \$1,301 \$1,324 \$1340 \$13.40 \$13.41 \$1,324 \$13.40 \$13.40 \$13.31 \$1,147 \$1,250 \$1,301 \$1,324 \$13.40 \$13.40 \$13.31 \$13.31 \$1,324 \$13.40 \$13.31 \$13.31 \$13.32	Cost of street lighting							
system 8,759 8,787 8,903 8,966 9,040 1,147 1,250 1,301 1,324 1340 1,4612 7,537 7,602 7,642 7,700 1,401	Avg monthly cost of power/light	\$16.03	\$15.00	\$13.76	\$11.86	\$13.35	\$13.03	\$13.05
system 8,759 8,787 8,903 8,966 9,040 1,147 1,250 1,301 1,324 1340 1,512 7,612 7,602 7,642 7,700 litions ad because 35 36 34 34 35	Strategic Outcomes							
8,759 8,787 8,903 8,966 9,040 1,147 1,250 1,301 1,324 1340 1,301 1,324 1340 1,537 7,602 7,642 7,700 1,301 1,324 1,340 1,301 1,324 1,340 1,	Safety provided by street lighting							
1,147 1,250 1,301 1,324 1340 7,612 7,537 7,602 7,642 7,700  use  nent 35 36 34 34 35	Number of street lights in the system	8,759	8,787	8,903	8,966	9,040	8,976	9,085
use 35 36 34 7,602 7,642 7,700 7,700 35	City owned	1,147	1,250	1,301	1,324	1340	1,324	1,360
use 35 36 34 35	Utility owned	7,612	7,537	7,602	7,642	7,700	7,652	7,725
nent 35 36 34 35	Work Process Output							
35 34 35	Responses to unsafe lighting conditions				(8)			
35 36 34 35	Number of street lights repaired because							1 2
failures	of accidents, acts of nature, or equipment	35	36	34	34	35	8	40
	failures							

# DEPARTMENT OF PUBLIC WORKS YEAR END REVIEW

All figures through June 30, 2021

PUBLIC WORKS DEPARTMENT Municipal Services Building Administration

Business Unit 17031

Significant 2021 Events:

Client Benefits/Impacts	Actual 2017	Actual 2018	Actual 2019	Actual 2020	Target 2021	Actual 2021	Target 2022
Assure safe working conditions							
# of in-house safety training programs	35	40	28	11	35	3	35
conducted							
# of equipment/vehicle accidents	33	43	37	35	28	21	28
Preventable	24	25	27	24	18	12	18
Non-preventable	6	18	10	11	6	6	6
# of employee injury accidents	17	7	14	14	9	4	9
Annual # of violations found during							
monthly building inspections	37	45	51	42	35	13	35
Strategic Outcomes							
Safeguard Assets							
\$ adjustments of inventory at year end	\$1,940	\$60	\$3,008	\$408	\$1,000	N/A	\$750
Turnover ratio of inventory/Annual	0.77	0.62	0.64	0.71	0.88	NA	0.88
# of work days lost due to injuries	51	4	10	4	5	0	0
Work Process Outputs							
Efficient purchasing and inventory							
management							
# of purchase orders generated	517	442	449	755	490	230	777
\$ value of items issued from inventory	\$476,409	\$376,523	\$396,233	\$452,835	\$410,000	\$225,377	\$418,200
# of shipments received	7,268	6,876	7,192	7,406	6,800	3,726	7,200

# DEPARTMENT OF PUBLIC WORKS YEAR END REVIEW

All figures through June 30, 2021

PUBLIC WORKS DEPARTMENT

Business Unit 17032

Street Repair

Significant 2021 Events:

Client Benefits/Impacts	Actual 2017	Actual 2018	Actual 2019	Actual 2017   Actual 2018   Actual 2019   Actual 2020	Target 2021	Actual 2021	Target 2022
Safety of event participants							
# of civic events supported	4	4	4	0	4	2	4
Strategic Outcomes				•			
Preventive maintenance						2	
Total miles of streets serviced	344	344	344	349	344	349	355
# of hazardous sidewalk locations							
repaired	124	156	66	139	100	101	100
Miles of asphalt streets resurfaced	1.8	<1.0	3.7	2.82	3	2	2
Work Process Outputs							
Repair materials							
Tons of cold patch asphalt applied	150	216	250	210	250	100	210
Cubic yards of concrete used for							
repair	21.25	78	336	68	150	35	150
Pounds of crack filler applied	47,250	27,000	15,750	51,750	30,000	24,168	35,000

# DEPARTMENT OF PUBLIC WORKS YEAR END REVIEW

All figures through June 30, 2021

PUBLIC WORKS DEPARTMENT

Snow and Ice Control

Business Unit 17033

Significant 2021 Events:

Client Benefits/Impacts	Actual 2017	Actual 2018	Actual 2019	Actual 2020	Target 2021	Actual 2021	Target 2022
Timely service provided							
# of major plowing events	13	10	18	8	12	7	12
# of minor plow/salt events	15	19	25	18	20	8	20
# of days hauling designated	20						5) 18
priority snow routes	9	11	23	13	20	6	20
Strategic Outcomes							
Efficiency of program							
# of citizen contacts	54	28	138	95	70	54	70
# of miles of sidewalks cleared by							
Contractor	18	18.15	18.5	18.5	18.2	18.2	5
City crews	15.3	16.6	16.7	16.1	16.6	16.6	29.8
\$ contracted to clear sidewalks	\$154,940	\$209,830	\$346,095	\$135,003	\$200,000	\$152,239	\$200,000
Work Process Outputs							
Volume of work done							
# tons of salt used	3,979	4,034	5,994	2,002	4,000	1,682	3,000
# miles of streets maintained	344	344	347	349	345	349	355
# miles of sidewalk maintained	33.30	34.77	35.20	34.60	34.80	34.80	34.80

## DEPARTMENT OF PUBLIC WORKS YEAR END REVIEW

All figures through June 30, 2021

Forestry Services

PUBLIC WORKS DEPARTMENT

Business Unit 17034

Significant 2021 Events:

Client Benefits/Impacts	Actual 2017	Actual 2018	Actual 2019	Actual 2020	Target 2021	Actual 2021	Target 2022
Safe, healthy and attractive urban forest							
# of trees on City Streets	30,855	30,733	30,470	30,785	31,000	31,035	31,250
Strategic Outcomes							
Satisfied community							
% of planting spaces in new subdivisions							
planted on annual basis	100%	100%	100%	100%	100%	100%	100%
% of customers who accept new trees							
on new and/or reconstructed streets	100%	100%	100%	100%	100%	100%	100%
Street tree to Arborist ratio	4,114 to 1	4,097 to 1	4,062 to 1	4104 to 1	4,266 to 1	4280 to 1	4,300 to 1
Diverse urban forest							
# of tree species with more than 1,000	6	6	6	6	6	6	6
Work Process Outputs							
% of trees < 6" diameter pruned annually	%05	%05	20%	20%	20%	%05	20%
Pruning cycle of trees > 6" diameter	8 years	8.5 years	9 years	9.5 years	9 years	9 years	9 years
# of Ash trees replaced	143	188	203	139	300	85	300
Total number of tree species on streets	42	42	42	42	42	42	42
Treat all City properties w/ Gypsy Moth egg							19
mass counts of > 500 egg masses/acre	100%	100%	100%	100%	100%	100%	100%

## DEPARTMENT OF PUBLIC WORKS YEAR END REVIEW

All figures through June 30, 2021

PUBLIC WORKS DEPARTMENT

Inspections/Licensing

Business Unit 17036

Significant 2021 Events:

Client Benefits/Impacts	Actual 2017	Actual 2018	Actual 2019	Actual 2020	Target 2021	Actual 2021	Target 2022
Customer knowledge of ordinances							
Customer generated violation reports	1,304	1,105	1,053	871	1,000	363	800
Effectiveness of plan review							
# of onsite consultations prior to plan							
submittal	43	106	62	37	75	18	40
Strategic Outcomes							
Availability of service							
Average Plan Review Approval	7.8 Days	7.6 Days	6.7 Days	6.9 Days	6.0 Days	6.0 Days	6.0 Days
Consistency of information				1242			
# of policies/ordinances reviewed/	2/2	1/2	4/2	0/2	2/2	2/2	2/2
updated							
Work Process Outputs							
Availability of service							
# of inspections performed	8,284	7,935	7,726	7,373	8,000	4,455	7,000
# of re-inspections performed	504	525	517	358	500	145	400
# of notices issued	839	797	1,181	955	1,000	460	009
# of permits issued	3,587	3,528	3,680	3,741	3,600	2,154	3,500
# of plans reviewed	222	242	187	109	225	140	250

# DEPARTMENT OF PUBLIC WORKS YEAR END REVIEW

All figures through June 30, 2021

SPECIAL REVENUE FUNDS

Sanitation - Administration

Business Unit 2210

## Significant 2021 Events:

Recommeded changes to overflow collection for 2022 would encourage residents to reduce, reuse, and recycle bulk items

	200						
Client Benefits/Impacts	Actual 2017	Actual 2018	Actual 2019	Actual 2017   Actual 2018   Actual 2019   Actual 2020   Target 2021   Actual 2021   Target 2022	Target 2021	Actual 2021	Target 2022
Public information							
# of information announcements/							
brochures	17	18	18	17	18	9	17
Strategic Outcomes							
Consistency of information							
# of policies reviewed	1	1	1	1	2	1	1
Quality of service							
# of contacts received	2,303	1,039	394	469	400	197	200
Work Process Outputs							
Changes in customer service							
# of policies changed	0	1	1	1	1	0	1

# DEPARTMENT OF PUBLIC WORKS YEAR END REVIEW

All figures through June 30, 2021

SPECIAL REVENUE FUNDS

Sanitation - Recycling

**Business Unit 2221** 

Significant 2021 Events:

Client Benefits/Impacts	Actual 2017	Actual 2018	Actual 2019	Actual 2020	Target 2021	Actual 2021	Target 2022
Convenient access to drop-off centers							
# of hrs/year yard waste sites are	3,101	3,085	3,163	2,793	3,100	1,390	3,100
open							
Strategic Outcomes							
Sources of additional revenue							
\$ of revenue from chipper rental	\$1,715	\$4,788	\$7,679	\$0	\$0	\$0	\$0
# of violations from Outagamie							ž
County Landfill	0	0	0	0	0	0	0
Work Process Outputs							
Material diverted from the landfill							
Diversion Rate	23.6%	23.1%	22.5%	23.0%	22.0%	22.9%	22.5%
Tons of material collected							
Residential - co-mingled	6,065	5,863	5,662	6,001	6,000	2,927	6,000
Hours chipping material	787	735	056	1,004	900	620	1,000
Yardwaste sites:							
Avg. # of users of the sites weekday (peak)	200	700	700	700	700	700	700
Avg. # of users of the sites weekend (peak)	006	1000	1000	1000	1000	1000	1000
				+100			

## DEPARTMENT OF PUBLIC WORKS YEAR END REVIEW

All figures through June 30, 2021

SPECIAL REVENUE FUNDS

## Sanitation - Solid Waste Collection

**Business Unit 2223** 

### Significant 2021 Events:

Number of stops per day average increasing due to growth on north side of appleton. Will continue to adjust target and actuals to increasing trend of growth Number of stops per day growth will drive increase of refuse tonnage collected

Client Benefits/Impacts	Actual 2017	Actual 2018	Actual 2017   Actual 2018   Actual 2019   Actual 2020	Actual 2020	Target 2021	Actual 2021	Target 2022
Service area							
# of automated stops/day	5,149	5,153	5,157	5,172	5,165	5,179	5,180
Additional services provided							
# of special collections							
Storm	1	0	1	0	0	0	0
Move Outs	53	44	95	44	50	22	50
Bulky Overflow	26	26	26	26	26	13	26
Strategic Outcomes	W						
Additional revenue sources							
Cost effective service provided							
Cost/ton of overflow collections	\$157.42	\$160.00	\$205.28	\$227.75	\$235.00	\$223.94	\$230.00
Cost/ton of residential automated pickup	\$89.14	\$89.72	\$114.08	\$120.42	\$125.00	\$120.15	\$125.00
Work Process Outputs							
City cleanliness & public health benefits							
# of tons of refuse collected	19,692	19,493	19,462	20,027	20,750	9,832	20,650

# DEPARTMENT OF PUBLIC WORKS YEAR END REVIEW

All figures through June 30, 2021

SPECIAL REVENUE FUNDS

Sanitation - Landfill Maintenance

Business Unit 2230

### Significant 2021 Events:

Surface emission testing results indicate areas needing repair before a modification to a passive venting sytsem can be made.

Client Benefits/Impacts	Actual 2017	Actual 2018	Actual 2019	Actual 2020	Actual 2017   Actual 2018   Actual 2019   Actual 2020   Target 2021   Actual 2021   Target 2022	Actual 2021	Target 2022
Safety of the surrounding environment							
# of private wells showing impact from							
landfill	0	0	0	0	0	0	0
Strategic Outcomes							
Preventive maintenance							
# of DNR non-compliance notices rec'd	0	0	0	1	0	0	0
# of maintenance projects	0	2	19	4	4	2	2
Work Process Outputs							
Regulatory compliance							
Reporting to the DNR	1	2	2	2	2	F	2
Corrective actions generated from							
quarterly inspections	3	22	10	3	3	0	4

## DEPARTMENT OF PUBLIC WORKS YEAR END REVIEW

All figures through June 30, 2021

PARKING UTILITY

Administration

Business Unit 5110

Significant 2021 Events:

Client Benefits/Impacts	Actual 2017	Actual 2018	Actual 2017   Actual 2018   Actual 2019   Actual 2020   Target 2021   Actual 2021   Target 2022	Actual 2020	Target 2021	Actual 2021	Target 2022
Effective rate structure policy							
% change in operating revenue							
received	13.50%	-3.86%	24.93%	-52.18%	30.00%	-20.05%	1.15%
Community events supported	12	3	12	0	12	0	12
Strategic Outcomes							
Efficiency of operations							
% change in operating costs	-1.40%	11.10%	6.85%	-31.25%	5.40%	-13.98%	-12.98%
Work Process Outputs							
Expansion of customer base							
YTD avg active permit total/permit stalls	2,562/2,350 2,545/2,350 2488/2022 1863/2020 2600/2053 1504/2020 2300/2020	2,545 / 2,350	2488 / 2022	1863 / 2020	2600 / 2053	1504 / 2020	2300 / 2020
# of daily meter bags sold	2,514	1,274	3,597	3,348	1,900	066	2,500

# DEPARTMENT OF PUBLIC WORKS YEAR END REVIEW

All figures through June 30, 2021

PARKING UTILITY

Operations and Maintenance

**Business Unit 5120** 

Significant 2021 Events:

Client Benefits/Impacts	Actual 2017	Actual 2017   Actual 2018   Actual 2019	Actual 2019	Actual 2020	Target 2021	Actual 2021	Target 2022
Reliability of the system		, h					
# of broken meters reported	77	53	30	3	25	0	25
% fixed within 24 hours	%66	100%	40%	100%	100%	n/a	100%
Strategic Outcomes							
Efficiency of staff management							
Maintenance staff size to # of metered stalls	2 / 864	2 / 848	2 / 790 **	2 / 731	2 / 790 **	2 / 790	2 / 790
Maintenance staff size to # of							
unmetered stalls	4/3,132	5/3,142	5 / 2,805	4 / 2,775	5 / 2,805	5 / 2,805	5 / 2,805
Structural inspections performed	0	0	3	0	0	0	0
Stalls monitored by pay machines	34	34	34	34	34	* 0	0
Work Process Outputs							
Customer services provided							2
# of meter batteries changed	864	848	790	700	790	790	790
Power flushes/ramp	2	1	2	2	2	2	2
# of facility property damages reported	33	12	25	28	25	7	25
# of broken gate arms reported/repaired	26	9	11	4	5	5	5

<sup>\*</sup> Pay machines were eliminated in 2021. This Performance Indicator will be deleted.

<sup>\*\*</sup> Corrected number of meter stalls. Blue Ramp meter number was reduced twice in error.

# DEPARTMENT OF PUBLIC WORKS YEAR END REVIEW

All figures through June 30, 2021

PARKING UTILITY

Enforcement

**Business Unit 5130** 

Significant 2021 Events:

Client Benefits/Impacts	Actual 2017	Actual 2018	Actual 2019	Actual 2020	Target 2021	Actual 2017   Actual 2018   Actual 2019   Actual 2020   Target 2021   Actual 2021   Target 2022	Target 2022
Customer Service							
Meter stall turnover							
# of citations/metered stalls/month	1.0	0.5	1.7	0.7	1.5	0.3	1.0
Strategic Outcomes							
Effectiveness as a revenue source							
Average # of days to pay tickets	62	36	43	57	45	75	.40
# of notices sent	8,906	8,559	4,922	4,085	008'6	2,173	5,000
# of state suspensions sent	2,123	1,941	1,308	1,351	2,000	142	500
Work Process Outputs							
Enforcement provided - Parking Staff							
# of citations issued	12,990	13,729	14,390	7,914	10,000	5,267	10,000
# of meter violations issued	10,764	10,071	11,168	5,873	7,500	2,660	7,500
# of citations reviewed by							
Parking Manager	610	707	802	310	200	179	350

# DEPARTMENT OF PUBLIC WORKS YEAR END REVIEW

All figures through June 30, 2021

CENTRAL EQUIPMENT AGENCY

Administration

Business Unit 6110

Significant 2021 Events:

Client Benefits/Impacts	Actual 2017	Actual 2018	Actual 2019	Actual 2020	Target 2021	Actual 2017   Actual 2018   Actual 2019   Actual 2020   Target 2021   Actual 2021   Target 2022	Target 2022
Cost Effective Service				8			
Overhead Rate	\$75.78	\$77.14	\$81.58	\$80.68	\$82.40	\$82.40	\$82.40
Billable hours	17,773	18,906	18,178	19,541	18,100	9,887	18,100
Strategic Outcomes							
Operational requirements of users							
Size of authorized fleet/actual	413	409	413	408	399	408	408
Consistent and current information							
# of policies reviewed/revised	1	0	1	1	1	1	0
Work Process Outputs							
Customer Service							
Requests for changes to the fleet	12	6	11	3	5	7	7

# DEPARTMENT OF PUBLIC WORKS YEAR END REVIEW

All figures through June 30, 2021

CENTRAL EQUIPMENT AGENCY

Maintenance

**Business Unit 6121** 

Significant 2021 Events:

Client Benefits/Impacts	Actual 2017	Actual 2018	Actual 2019   Actual 2020   Target 2021   Actual 2021   Target 2022	Actual 2020	Target 2021	Actual 2021	Target 2022
Response to customer needs							
# of vehicles not available	120	85	108	68	65	39	70
for use within 24 hours							
Equipment available for operational readiness							
# of emergency breakdown hours	325	250	408	300	- 275	114	275
# of service calls	210	173	244	183	200	81	200
Strategic Outcomes							
Safe reliable maintenance program							
Preventive maintenance hours	9,275	11,406	9,827	11,206	9,400	5,670	9,400
Corrective downtime hours	8,497	7,500	8,351	8,336	7,800	4,218	7,800
Accidents caused by mechanical failure	0	Ţ	0	0	0	0	0
Work Process Outputs							
Service Performed				1916			
# of seasonal changeovers performed	135	101	129	121	125	44	125

# DEPARTMENT OF PUBLIC WORKS YEAR END REVIEW

All figures through June 30, 2021

CENTRAL EQUIPMENT AGENCY Replacement Fund

Business Unit 4320

Client Benefits/Impacts	Actual 2017	Actual 2018	Actual 2019	Actual 2020	Target 2021	Actual 2021	Target 2022
Cost effective service - # of vehicles:							
Retained an additional year	30	30	38	50	45	54	47
Replaced early	0	0	0	0	0	0	0